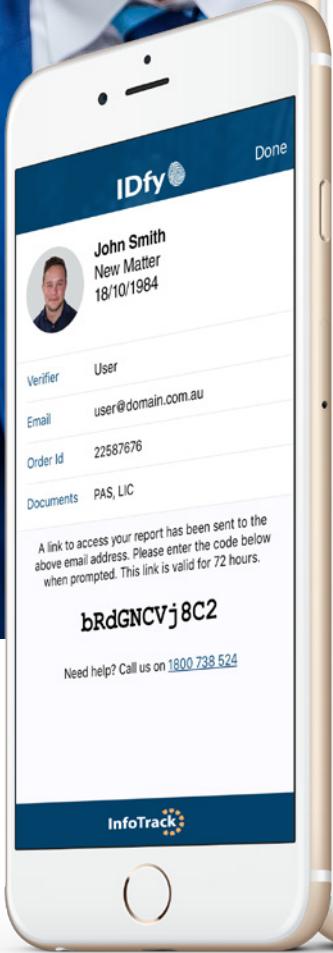




Verification of Identity
made simple.

Simple. Secure. Native.





IDfy app for iOS and Android

InfoTrack now provides an easy-to-use mobile application that allows you to verify your client's identity from the comfort of your own office.

Custom-built. Empowering. Trusted.

Why use IDfy?

Comply with legislation

Legislation is already in place in both WA and SA that requires lawyers, conveyancers and mortgagees to take reasonable steps to verify the identity of a party to a conveyancing transaction. As of 9 November 2015, new VOI legislation came into effect in NSW and VIC with QLD following soon after on 1 March 2016.

Government legislation is changing to ensure that professionals conduct due diligence to identify their clients. InfoTrack's IDfy fully supports the effort to keep fraud and identity theft at bay and helps you remain compliant with VOI standards across Australia. If you want to help in the reduction of land title fraud, strengthen security and align yourself with IDfy - then look no further.

A cut above the rest

- **Industry and technology leader** – we have over 16 years of experience in the legal & conveyancing and banking & finance industries. Our number one priority is enriching customer experience and our success is clear through our growing client base. We have over 7,000 clients with 120+ new clients joining each month. IDfy is just one of the many reasons for our success.
- **Custom-built** – we pride ourselves on being the first information broker to develop a VOI application. We've listened to our customers and understood their needs and that's why we've designed IDfy to create a faster, friendlier and more secure VOI process.
- **Security** – we understand how important it is to keep your client's information secure and we take that responsibility very seriously. IDfy has a number of security measures in place to ensure protection of VOI data.
- **Integration** – InfoTrack's seamless integration technology helps our clients save time and money. IDfy integrates into our online platform allowing your practice management or document management system to automatically capture search costs and save you time.
- **Customer service** – InfoTrack is a customer driven company where we always put our customers first. As a result, we've been recognised as a winner for Service Excellence in The Australian Business Awards in 2014, 2015 and 2016 for our outstanding dedication to customer satisfaction.
- **Award-winning** – IDfy has won Australian Business Awards for both Mobile and New Product Innovation, as a result of its intuitive design, simple interface and the convenience and security it provides users.



IDfy features & benefits



Apple and Android

IDfy is available for iPhone, iPad and Android.



Secure storage of VOI documents

Securely stores your VOI records for 9 years.



Secure VOI report

Generates a secure VOI report to retain in your records.



Seamless integration

Integrates with existing practice management systems to capture search costs automatically and save time on rekeying data.



Standardisation

Encourages a consistent, secured and streamlined verification of identity process.



Saving capabilities

Allows you to save incomplete identification data and finish orders at a later time once all identity documents are received.



Client-friendly

Allows you to maintain face-to-face contact with clients at all times during identification.



Control

Gives you complete control of the VOI process - verify your client's identity from the comfort of your office.



Verify your VOI

Once an IDfy VOI has been completed, we provide an online service where the report can be verified to remove the need for repeat VOIs.



Time-saving

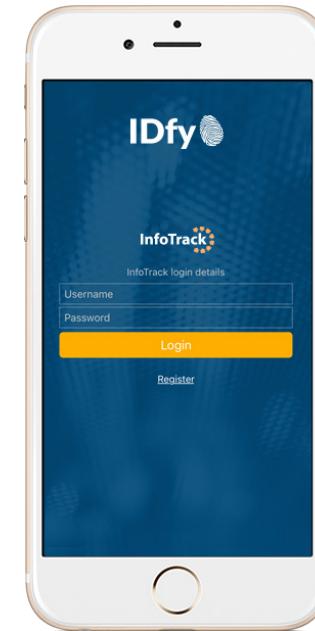
Eliminates the need for document scanning, photocopying and physical filing.



Intuitive system

Understands the identification category requirements and guides you through the VOI process.

How to use IDfy

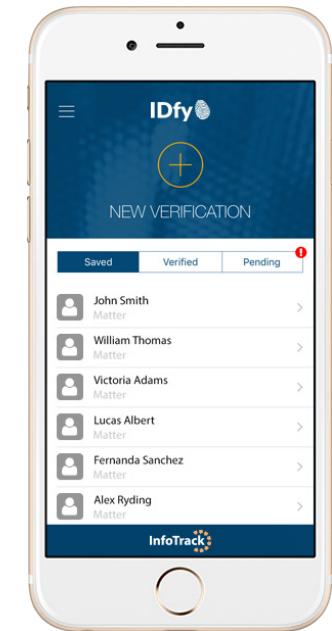


1

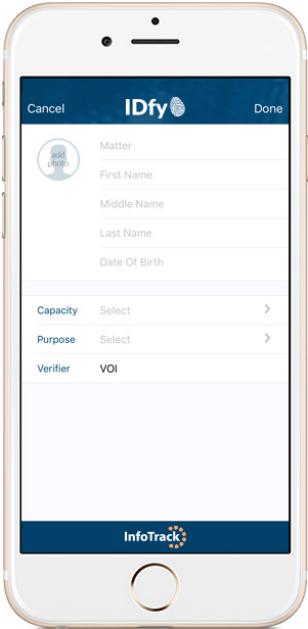
Download IDfy on your device for free from the App Store or Google Play and log on using your InfoTrack username and password.

2

Tap (+) New Verification to proceed to the client profile page.

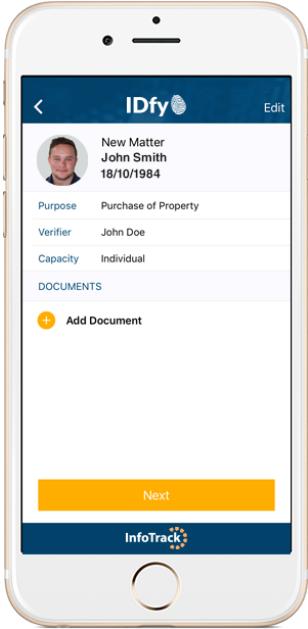


How to use IDfy



3

Enter your client's information and take their photo. Once the client profile is complete, tap 'Done'.



4

You'll now have the option to add documents. Tap 'Add Document'.

How to use IDfy

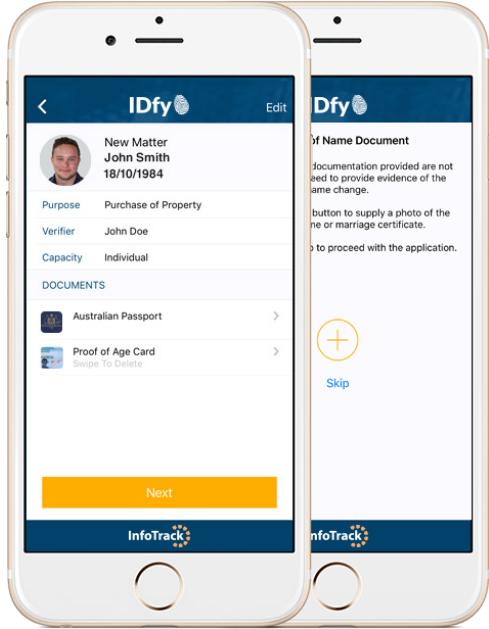


5

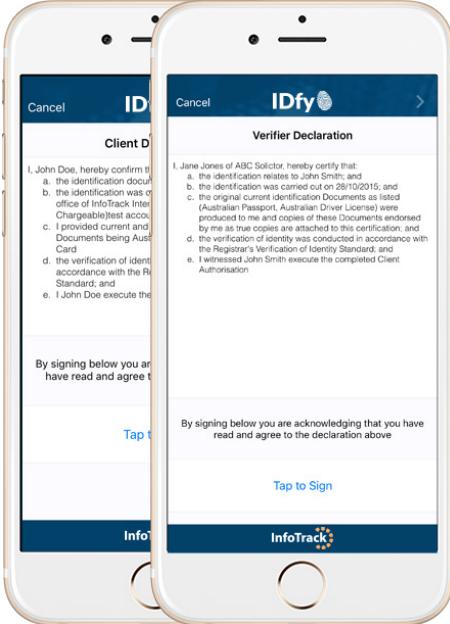
Select the document you would like to take a photo of. IDfy will prompt you with the requirements for that document and then allow you to take a photo of it. You'll have the option to use or retake the photo. Repeat these steps for additional documents.

6 & 7

Once you've inputted all of your client's documents tap 'Verify'. IDfy will only let you proceed if you have sufficient documents to meet one of the categories. If the names on the documentation provided are not identical, you will need to provide evidence of the change of name. Otherwise select 'skip' to proceed with the application.



How to use IDfy

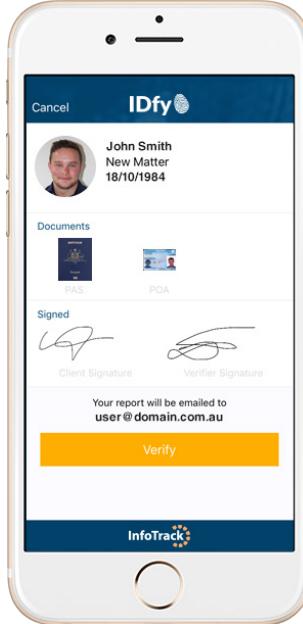
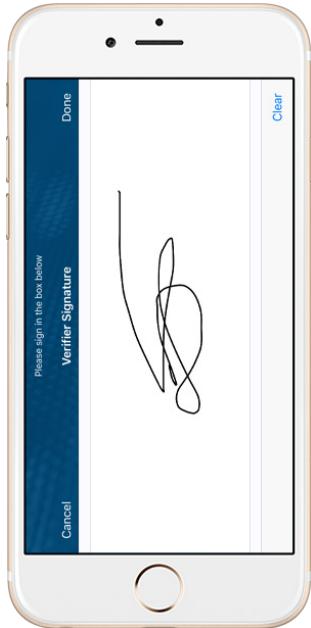


8 & 9

Review the Client Declaration and Verifier Declaration.

10

You and your client can now sign declarations directly on your screen, using a Stylus pen. You'll have the ability to re-sign if you are not satisfied with the signature.

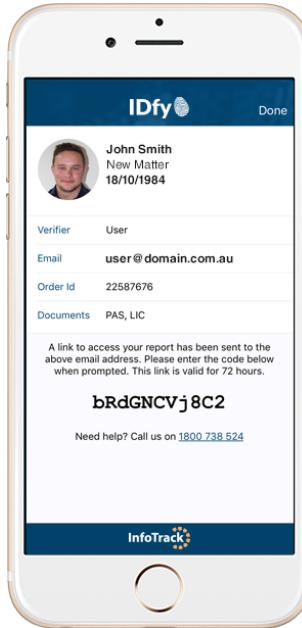


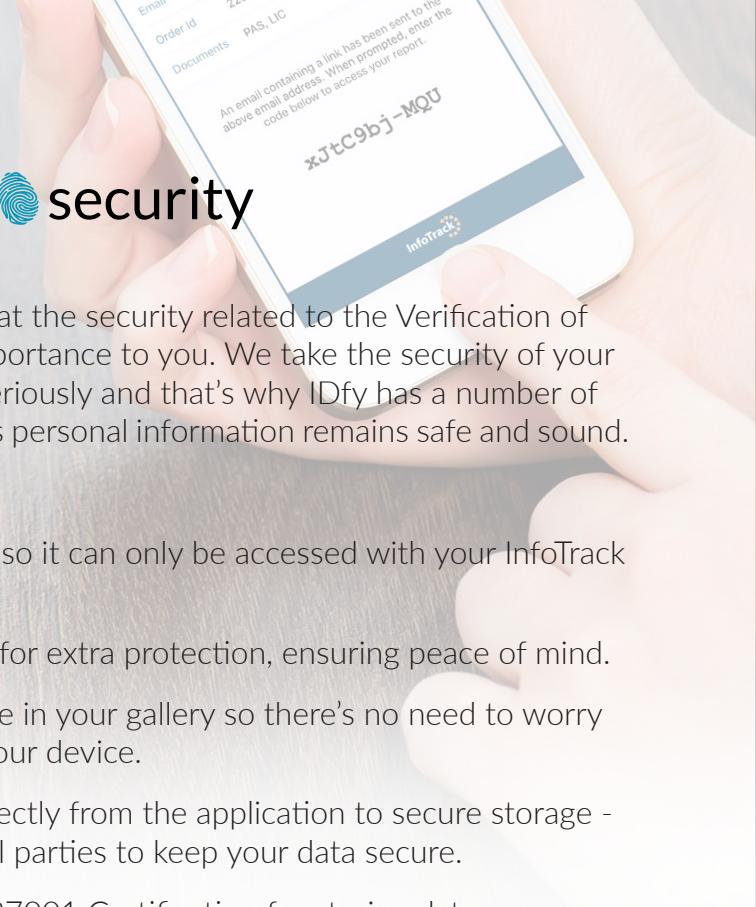
11

View a summary of the verification and order your VOI report by tapping 'Verify'.

12

You'll now see an order summary and a security code that you can use to access the report once you receive an email with a secured link.





Here at InfoTrack, we understand that the security related to the Verification of Identity process is of paramount importance to you. We take the security of your client's sensitive information very seriously and that's why IDfy has a number of measures to ensure that your client's personal information remains safe and sound.

Security features

- We've password-protected IDfy so it can only be accessed with your InfoTrack username and password.
- All the data in IDfy is encrypted for extra protection, ensuring peace of mind.
- Photos taken in IDfy aren't visible in your gallery so there's no need to worry about others viewing them on your device.
- Data from IDfy is transferred directly from the application to secure storage - InfoTrack never relies on external parties to keep your data secure.
- InfoTrack complies with the ISO27001 Certification for storing data.

ISO27001

InfoTrack complies with the ISO27001 Certification for storing data. Documents entered into IDfy are transmitted and stored securely in a write-only, ISO27001 certified private cloud provided database. This database is only accessible for read access via a private VPC, to a few highly privileged InfoTrack administrators. All data at rest is secured using the industry certified AES256 encryption, and all data in transit is secured end-to-end, using the industry certified TLSv1, TLSv1.1, and TLSv1.2 standards, and offers the highest level of protection possible. All documents ordered as part of the report are encrypted on the server using AES256. All transport between the app and servers is secured using SSL.



VOI webinars

Event Agenda

We run a regular series of webinars on Verification of Identity and IDfy to give updates on the latest requirements and demonstrate how IDfy can help you conduct due diligence. Each webinar covers:

- **Changes to Land Registry requirements** – Land Registries in each state have adopted new rules for paper-based transactions. These changes affect how lawyers, conveyancers and mortgagees conduct due diligence to identify their clients.
- **IDfy, InfoTrack's mobile VOI solution** – We show you live how to conduct a VOI using IDfy so you can see how simple, secure and intuitive it is.



For more information on upcoming events or to register please visit:

www.infotrack.com.au/events

VOI client checklist

IDfy FAQs

Category	Minimum Document Requirements
	For persons who are Australian citizens or residents
1	An Australian passport or a foreign passport plus an Australian driver's licence or Photo Card. plus change of name or marriage certificate if necessary.
2	An Australian passport or a foreign passport plus full birth certificate or citizenship certificate or descent certificate. plus Medicare or Centrelink or Department of Veterans' Affairs card. plus change of name or marriage certificate if necessary.
3	Australian driver's licence or Photo Card plus full birth certificate or citizenship certificate or descent certificate. plus Medicare or Centrelink or Department of Veterans' Affairs card. plus change of name or marriage certificate if necessary.
4	a) Australian Passport or foreign passport plus another form of government issued photographic identity document. plus change of name or marriage certificate if necessary. b) Australian Passport or foreign passport plus full birth certificate. plus another form of government issued identity document. plus change of name or marriage certificate if necessary.
5	a) Identifier Declaration plus full birth certificate or citizenship certificate or descent certificate. plus Medicare or Centrelink or Department of Veterans' Affairs card. plus change of name or marriage certificate if necessary. b) Identifier Declaration by a Person specified in Verification of Identity Standard paragraph 4.4(e)* plus Medicare or Centrelink or Department of Veterans' Affairs card. plus change of name or marriage certificate if necessary. <small>*Note: Refer to ARNECC Model Participation Rules Version 3, page 47.</small>
	For persons who are not Australian citizens or residents
6	a) Foreign passport plus another form of government issued photographic identity Document. plus change of name or marriage certificate if necessary. b) Foreign passport plus full birth certificate . plus another form of government issued identity Document . plus change of name or marriage certificate if necessary.

1) How much does IDfy cost?

IDfy can be downloaded for free in the App Store or Google Play. The cost per verification is \$9.90 (inclusive of GST).

2) What if I can't finish a verification, can I access it at a later time?

Yes, all incomplete orders are saved within IDfy for access at a later time.

3) Where do the photos go – I see they haven't been stored in my photo gallery?

All photos taken on the IDfy app are saved and encrypted within the app storage until verified. All the pictures are deleted once verified apart from the client picture.

4) How do I get my VOI report once identification has been verified?

When you submit a verification you'll receive a security code that will allow you to access the VOI report through a secure email link.

5) Can the VOI report be saved to my matter?

Yes. The report is provided in a secured .pdf and can be saved locally.

6) How long are the reports stored for? How long are they valid for?

The reports are stored for a period of 9 years. Following the Model Participation Rules each report is valid for a period of 2 years.

7) Does the data live on your servers in your office?

No, we have set up IDfy on systems separate to InfoTrack to ensure security of client information.

For more FAQs please visit:
www.infotrack.com.au/idfy

Get VOI ready today.

For a no obligation demo or an informal chat
about IDfy, please contact:

p 1800 738 524

e sales@infotrack.com.au