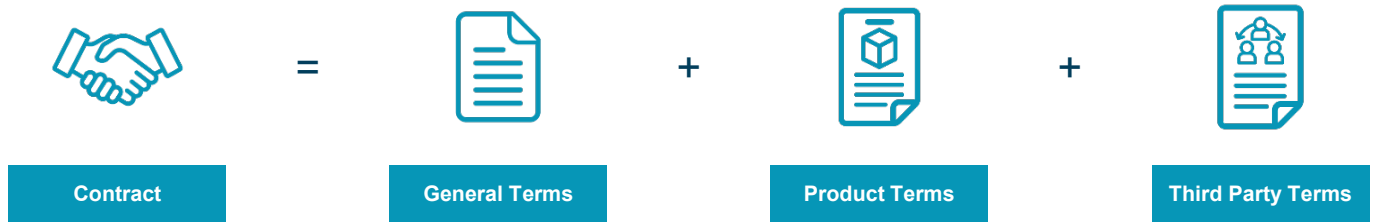


InfoTrack General Terms

InfoTrack Contract | Formalising Our Partnership

Our contract model comprises three key components: **General Terms + Product Terms + Third Party Terms**



Our Agreement

1. **General Terms:** This agreement spans our entire relationship with you and governs your use of all InfoTrack Products and the InfoTrack Platforms.
2. **Product Terms:** These terms apply to your use of specific products and services, and apply in addition to the InfoTrack General Terms. Not all products or services will have special product terms, so check the table of contents for your product.
3. **Third Party Terms:** These terms are required by our Third Party Suppliers in respect of your use of Third Party Products, and apply in addition to the InfoTrack General Terms. Examples include terms required by the Land Titles Office and other authorities. Not all products or services will have special product terms, so check the table of contents for your product.

Globally Flexibility | Contract with us in multiple countries with ease

We've included **Country-Specific Terms** so you only need one agreement with us, no matter where you're doing business. You can either launch in all regions at once or stagger your entry into different markets, whichever suits your strategy.

Currency

These InfoTrack General Terms are current from 26 May 2025 for new Clients and from 26 June 2025 for existing Clients.



Table of Contents

Our Agreement	3
1. AGREEMENT	3
2. COUNTRY-SPECIFIC TERMS.....	3
3. TERM.....	3
4. THIRD PARTY PRODUCTS.....	3
Getting Started	4
5. ACCESS, LICENCE AND RESTRICTIONS.....	4
6. PROVISION OF SERVICES.....	5
Rights & Obligations	5
7. SERVICE VARIATIONS.....	5
8. CLIENT DATA.....	5
9. USE OF AI IN THE INFOTRACK SERVICES.....	6
10. CLIENT ACKNOWLEDGEMENTS AND OBLIGATIONS.....	6
Fees & Payment.....	6
11. FEES AND INVOICES	6
12. TAXES.....	7
Risk & Liability.....	8
13. WARRANTIES, ACKNOWLEDGEMENTS AND EXCLUSIONS	8
14. INDEMNITIES.....	8
15. LIMITATION OF LIABILITY.....	9
Relationship Governance.....	9
16. SUSPENSION OF ACCESS	9
17. TERMINATION	10
18. CONSEQUENCES OF TERMINATION.....	10
19. FORCE MAJEURE	11
Protecting IP & Information	11
20. INTELLECTUAL PROPERTY RIGHTS	11
21. CONFIDENTIALITY	11
22. PRIVACY	12
23. DATA PROTECTION & SECURITY	12
Compliance & General Details	13
24. AUDIT RIGHTS.....	13
25. GENERAL.....	13
26. DEFINITIONS AND INTERPRETATION	14
Schedule 1 Country-specific Terms	18
1. Australia.....	18
2. Canada	20
3. New Zealand	22
4. United Kingdom.....	24
5. United States.....	26



Our Agreement

1. AGREEMENT

- 1.1 This agreement contains the terms and conditions that govern your access to and use of the InfoTrack Systems and any InfoTrack Products ordered and accessed through an InfoTrack System and is made between InfoTrack (**InfoTrack, We, Us or Our**) and you or the entity you represent (**Client, You or Your**) comprising the following parts:
- (a) these General Terms of this agreement;
 - (b) any special Product Terms applicable to InfoTrack Products accessed or used by You;
 - (c) any Third Party Terms applicable to InfoTrack Products accessed or used by You; and
 - (d) (if relevant) the terms of any Order Form entered into between the Parties, (together, this **Agreement**).
- 1.2 If there is any inconsistency between the documents listed above, the documents listed later will prevail to the extent of the inconsistency, except to the extent any of the provisions in this Agreement are declared to be an unfair contract term under applicable Consumer Law or are otherwise illegal, unenforceable or invalid.
- 1.3 This Agreement will commence on the earlier of:
- (a) when You click an "I Accept" button or check box presented with this Agreement;
 - (b) when You first use any of the InfoTrack Systems or InfoTrack Products; or
 - (c) when You sign an Order Form,
- (**Commencement Date**) and will continue until it expires or is terminated.
- 1.4 You represent to Us that You are lawfully able to enter into, execute, and perform this Agreement and You have legal authority to bind the organisation or entity you represent (such as the company You work for), which You represent is duly organized under applicable Laws.

You will be required to accept these terms when you create your InfoTrack account.

2. COUNTRY-SPECIFIC TERMS

- 2.1 Country-specific terms and amendments to the General Terms of this Agreement are listed in the table in Schedule 1 and will apply to Partner's access to and use of InfoTrack Connect. The Parties to this Agreement are listed in the Order Form. The applicable Country-specific terms are determined by reference to the contracting InfoTrack entity as specified in the Order Form.

We've added Country-specific Terms covering Australia, Canada, New Zealand, United Kingdom and the United States, so you only need one agreement with us.

3. TERM

- 3.1 **Term of Agreement:** This Agreement will commence on the Commencement Date and will continue until terminated or it otherwise expires (**Term**).

4. THIRD PARTY PRODUCTS

- 4.1 You acknowledge and agree that some InfoTrack Products incorporate or are a compilation of Third Party Products (in whole or in part) which rely upon data and/or services provided to InfoTrack by Third Party Suppliers, and are subject to Third Party Terms.
- 4.2 You acknowledge and agree that, for each order for Third Party Products submitted by You and supplied by a Third Party Supplier through the InfoTrack System:
- (a) a separate contract is formed between You and the applicable Third Party Supplier comprising these General Terms (as applicable), Third Party Terms, and the order (**Supplier Contract**);
 - (b) InfoTrack enters into the Supplier Contract with You as agent for You and the Third Party Supplier for the benefit of InfoTrack, You and the Third Party Supplier, and holds the benefit of the Supplier Contract as trustee for You and Third Party Supplier;
 - (c) Your legal rights and remedies for any Loss or Claims suffered by You in connection with the Third Party Products are against the Third Party Supplier and are not against InfoTrack, except to the extent such Loss or Claim cannot be excluded by Law or is directly caused by InfoTrack's breach of a Supplier Contract or InfoTrack's negligent, wilful, criminal or fraudulent act or omission.
- 4.3 You appoint InfoTrack as your agent to act on Your behalf for the purposes of:
- (a) submitting Your orders for Third Party Products to the applicable Third Party Supplier;
 - (b) delivering the Third Party Products to You on behalf of the Third Party Supplier;
 - (c) entering into the Supplier Contract with the Third Party Supplier on Your behalf as specified in clause .2(b); and
 - (d) taking payment for the Third Party Products from You on trust for the benefit of the Third Party Supplier and remitting payment to the Third Party Supplier on Your behalf.
- 4.4 You acknowledge and agree that:
- (a) InfoTrack may charge You a Service Fee for acting as your broker and agent; and
 - (b) You authorise InfoTrack, as Your agent, to do everything reasonably necessary for it to carry out its obligations under this Agreement in accordance with your lawful instructions.



Getting Started

5. ACCESS, LICENCE AND RESTRICTIONS

- 5.1 **Access:** InfoTrack will provide access to the InfoTrack Systems to enable You to order and access InfoTrack Products via the InfoTrack System during the Term.
- 5.2 **Delivery:** In consideration for the Fees, InfoTrack will deliver the InfoTrack Products ordered by You via the InfoTrack System.
- 5.3 **Grant of Licence:** Subject to the restrictions set out in this clause 5.6, InfoTrack grants to You a non-exclusive, non-sublicensable, non-transferable, revocable licence for You (through Your Permitted Users) to:
- access and use the InfoTrack System and the InfoTrack Products for the Permitted Purpose; and
 - grant to Your End User clients a limited, exclusive, non-sublicensable, non-transferable personal licence (on a one-to-one basis) to use the InfoTrack Products subsisting in the Derivative Works in connection with the professional, transactional or advisory services You (or Your Permitted Users) were engaged to provide to that End User. This right only applies where You are authorised under a Permitted Purpose to create Derivative Works using the InfoTrack Products,
- during the Term and strictly in accordance with the terms of this Agreement and all Laws.
- 5.4 **Duration of Licence:** The licence granted by InfoTrack to You under clause 5.3 will immediately come to an end:
- in respect of the InfoTrack Systems, upon the termination or expiry of this Agreement; and
 - in respect of the InfoTrack Products, upon the earlier of the completion of the Permitted Purpose or termination or expiry of this Agreement (other than the licence under clause 5.3(b) to InfoTrack Products subsisting in the Derivative Works created before termination or expiry of this Agreement, in which case the licence shall continue until completion of the Permitted Purpose).
- 5.5 **Users:** You warrant and agree that You:
- will (and will ensure that Your Permitted Users) will only use and access the InfoTrack System and InfoTrack Products for the Permitted Purpose(s), in compliance with the terms of this Agreement and in accordance with all applicable Laws.
 - will restrict access to any InfoTrack Systems and InfoTrack Products solely to Your Permitted Users; and
 - You are responsible and remain fully liable for the acts and omissions of Your Permitted Users and Representatives in connection with this Agreement.
- 5.6 **Licence Restrictions:** Except as expressly permitted under this Agreement, You agree to ensure that neither You nor any Permitted User will not (nor attempt to):
- Permitted Purpose:** use the InfoTrack System or InfoTrack Products for any purposes other than the Permitted Purpose;
 - No Third Party Benefit:** use the InfoTrack Products on behalf of or for the benefit of any third party other than Your End User clients;
 - User Credentials:** share any User Credentials or otherwise enable unlawful access to the InfoTrack System or InfoTrack Materials by any other person (whether simultaneously or independent of You);
 - Disclaimers:** remove, alter or deface any registered or unregistered trademark, logo, copyright notices, disclaimers or other proprietary notice appearing on or in any InfoTrack Products or InfoTrack Materials;
 - Trade Marks:** adversely affect or jeopardise the rights of InfoTrack (or its Representatives) to register any unregistered trade marks, whether or not an application for registration has been made;
 - Misuse and Damage:** interfere, damage, alter, misuse or gain unauthorised access to the InfoTrack Environment or InfoTrack Materials or otherwise interfere with the ability of any other user of the InfoTrack System to use the InfoTrack Products;
 - Scraping:** data mine, scrape, crawl, aggregate, copy, extract or attempt to harvest (whether by any automated process, 'brute force attack' or otherwise) the InfoTrack Environment or InfoTrack Materials for any purpose, including setting up or adding to a database;
 - Reverse Engineer:** decompile, disassemble, translate, replicate or otherwise reverse engineer any software programs or any part of the InfoTrack Environment or InfoTrack Materials;
 - No Transfer:** sublicense, sell, resell, commercialise, assign or transfer any right, title or interest (including any Intellectual Property Rights) in the InfoTrack Materials to any person;
 - Copyright:** copy, reproduce, publish, disclose, distribute, display, alter, modify or adapt the InfoTrack Materials or create a derivative work by combining the InfoTrack Materials (in whole or in part) with other materials to create a new work (save where reasonably necessary to use or access the InfoTrack Materials for the Permitted Purpose as set out in an Order Form);
 - Direct Marketing:** use the InfoTrack Products in any way in connection with Direct Marketing;
 - Competition:** use the InfoTrack Materials or InfoTrack Systems in any way that competes with InfoTrack's business or the InfoTrack Products offered by InfoTrack.
 - Misuse:** use the InfoTrack Materials or InfoTrack Systems in any way that would or may:
 - constitute a misuse of any person's Confidential Information or infringe upon any person's rights (including Intellectual Property Rights and Moral Rights);
 - breach any Laws or otherwise amount to a use or disclosure for unlawful purposes;
 - damage the reputation or goodwill of InfoTrack or otherwise be misleading, deceptive or defamatory; or
 - be intended to avoid incurring Fees or minimise the applicable Fees payable,
 - (each, a Non-Permitted Purpose).

You are responsible for all activity on your InfoTrack account.

There are certain things you must not do when you are using InfoTrack Products and InfoTrack Systems.



6. PROVISION OF SERVICES

- 6.1 **Delivery:** InfoTrack will deliver the InfoTrack Products via the InfoTrack System.
- 6.2 **InfoTrack Obligations:** InfoTrack warrants that it will use reasonable commercial endeavours to provide access to the InfoTrack System and InfoTrack Products:
- (a) in a professional, competent, timely and responsible manner;
 - (b) in compliance with the terms of this Agreement; and
 - (c) in compliance with all Laws that apply to the InfoTrack Systems and InfoTrack Products supplied under this Agreement.
- 6.3 **User Credentials:** InfoTrack will provide User Credentials to You to allow access to the InfoTrack System.
- 6.4 **Affiliates:** You acknowledge and agree that:
- (a) the InfoTrack Systems or InfoTrack Products may be provided by any InfoTrack Affiliate; and
 - (b) the Client Data may be disclosed to InfoTrack's Affiliates in connection with this Agreement,
 - (c) provided that InfoTrack remains solely responsible for the provision of the InfoTrack Products and InfoTrack Systems and security of the Client Data in accordance with this Agreement. For the purposes of this clause, any references to InfoTrack in this Agreement are read as references to InfoTrack and any relevant InfoTrack Affiliate.

Rights & Obligations

7. SERVICE VARIATIONS

- 7.1 **Service Variations:** Subject to clause 7.3, InfoTrack reserves the right to, at any time during the Term:
- (a) modify the method of supply and delivery of, or access to, the InfoTrack Products;
 - (b) to change or discontinue any feature or functionality of the InfoTrack System or InfoTrack Products for any reason and at any time;
 - (c) amend or vary the terms of this Agreement from time to time. We will provide reasonable notice (at least 14 days') in writing to You if any of these changes materially and adversely affects Your rights under this Agreement;
 - (d) amend the Third Party Terms from time to time where directed or required by the Third Party Supplier or to otherwise comply with InfoTrack's agreement with a relevant Third Party Supplier. We will provide reasonable notice (at least 14 days') in writing to You if any of these changes materially and adversely affects Your rights under this Agreement;
 - (e) suspend or otherwise deactivate Your, and each of the relevant Permitted Users', access to the InfoTrack System and any InfoTrack Products, where there is an actual or suspected systems or security concern associated with the continued access by those users; and
 - (f) make temporarily unavailable or otherwise suspend access to the InfoTrack System or InfoTrack Products where reasonably necessary for: scheduled or emergency maintenance; system updates; other upgrades; or any other changes to the InfoTrack Systems and/or InfoTrack Products, and
- where possible, we will provide reasonable written notice to You via the InfoTrack System.
- 7.2 **Reservation of Rights:** InfoTrack reserves the right to, at any time during the Term:
- (a) store any and all data using cloud storage technology, at InfoTrack's discretion; and
 - (b) gather analytics in relation to any and all activity on the InfoTrack Systems, use of the InfoTrack Products and Client Data for internal purposes (subject to clauses 21 and 22), including for purposes such as billing, gauging interest and identifying usage patterns.
- 7.3 **Termination:** Where InfoTrack exercises its rights under clause 7.1 above, You may terminate this Agreement immediately by notice in writing to InfoTrack within 60 days of the change taking effect. For clarity, You may simply cease using your InfoTrack account at any time without the need to provide us with formal notice of termination (ie, leave the account open but unused).

There may be times where we need to suspend your access, make changes to the InfoTrack Systems or change the way we deliver your products to end users. We will try to give you advanced notice of changes where we can.

8. CLIENT DATA

- 8.1 **Client Data:** You will provide Client Data reasonably required to enable InfoTrack to provide the InfoTrack System and InfoTrack Products.
- 8.2 **Licence to Use Client Data:** Without limiting clause 8.4, You grant InfoTrack a non-exclusive, non-sublicensable (except as provided under clause licence to use Client Data during the Term for the limited purpose of providing the InfoTrack Systems and InfoTrack Products to You. InfoTrack must not use Client Data for any other purpose without Your prior written consent.
- 8.3 **Sublicence:** You consent to and agree that InfoTrack may sub-license and disclose the Client Data to Third Party Suppliers and subcontractors during the Term for the limited purpose of providing the InfoTrack Systems and InfoTrack Products to the Client.
- 8.4 **Licence to Use Property Attributes:** You grant to InfoTrack a non-exclusive, irrevocable, perpetual, world-wide, royalty free unlimited right to use, reproduce, modify, adapt, publish, make derivative works from, and sub-licence any Property Attributes provided or supplied to InfoTrack by You.

You will need to provide us with certain information so we can place your order with the relevant authority.



9. USE OF AI IN THE INFOTRACK SERVICES

- 9.1 **Application:** The following additional terms apply where InfoTrack offers AI Services via the InfoTrack Systems in connection with the InfoTrack Products You have ordered and access.
- 9.2 **AI Services:** The AI Services utilise artificial intelligence (AI) algorithms and technologies, including generative AI and may include, but are not limited to, access to Your Matter Data, and answers to questions, that are generated through the InfoTrack Systems. Additionally, AI Services may also include prompts and reminders regarding potential deadlines, due dates, and other requirements relating to legal or business practice (together, the **AI Services**).
- 9.3 **Consent to Use Matter Data:** Both InfoTrack and You acknowledge and agree that:
- InfoTrack Products, documents, data and materials uploaded, imported or stored against a matter file within Your InfoTrack account (**Matter Data**) may be processed by AI as part of the AI Services from time to time. The AI Services data processing activities and functionality align with our products' primary uses. The use, collection, and processing of any data is consistent with our core principles and requirements described in our Privacy Policy;
 - InfoTrack will not use Your Matter Data for the purposes of improving or training the AI Services;
 - You retain all ownership of Your Matter Data and InfoTrack retains all ownership in and to aggregated machine learning results.
 - You are responsible for ensuring that You have all necessary rights and consents, including third party privacy consents (**Client Consents**), to enable You to provide the Matter Data to InfoTrack and to permit InfoTrack to access and use the Matter Data for the purpose of delivering the AI Services, and otherwise in accordance with this Agreement.
- 9.4 **Warranty:** You warrant that You own or otherwise have and will have the necessary rights and consents in and relating to Matter Data (including, without limitation, Client Consents) so that, as received by InfoTrack and processed in accordance with these Terms, they do not and will not infringe, misappropriate, or otherwise violate any intellectual property rights or any other rights of any third party or violate any applicable law.
- 9.5 **Liability:** You shall indemnify, defend, and hold harmless InfoTrack for any loss, damages, costs, and expenses InfoTrack suffers or incurs as a result of Your failure to obtain and maintain such Client Consents as may be required. You acknowledge that InfoTrack is not a legal authority, cannot, and has not provided You with advice related to the necessity of Client Consents within Your jurisdiction.
- 9.6 **Disclaimers:** You acknowledge that:
- the AI Services may not have been developed, designed, or approved by legal practitioners and services are not provided to You with any legal or professional opinion or endorsement of any kind. InfoTrack does not represent or warrant that any elements of the AI Services:
 - comply with or reflect applicable Laws;
 - are suitable for Your particular use, objectives, or circumstances; or
 - are up to date or current.
 - the AI Services do not constitute legal advice nor should they be relied upon as such by You. The AI Services should be reviewed by a qualified lawyer before being incorporated in, or relied on, in connection with any legal advice; and
 - the AI Services may not be accurate or up-to-date and You are responsible for validating or ignoring the AI Services based on Your own professional skill, judgment and experience.

Some of our products may have AI tools available. Rest assured, we will not use any of your data to train the AI tools.

10. CLIENT ACKNOWLEDGEMENTS AND OBLIGATIONS

- 10.1 **Client Acknowledgement:** You acknowledge and agree that InfoTrack is entitled to rely on the accuracy and completeness of the Client Data as provided by the Client and, unless expressly required otherwise, InfoTrack has no obligation to verify the accuracy or completeness of the Client Data.
- 10.2 **Client Obligations:** You acknowledge and agree You must (and must ensure Your Representatives & Permitted Users as appropriate):
- provide InfoTrack with any Client Data and sufficient written instructions as reasonably required to enable InfoTrack to provide the InfoTrack Systems and InfoTrack Products;
 - comply with any Third Party Terms;
 - implement the security measures specified under clause 23.2; and
 - comply with the terms of this Agreement,
- (together, the **Client Obligations**).
- 10.3 **Exclusion of liability:** InfoTrack is not liable for any failure to provide the InfoTrack Systems or InfoTrack Products to the extent that such failure is due to Your failure to fulfil any of Your Client Obligations.

Fees & Payment

11. FEES AND INVOICES

- 11.1 **Tax Invoice:** InfoTrack must issue to You a Tax Invoice that complies with the Tax Law for all Fees applicable to the InfoTrack Products and Third Party Products ordered and supplied to You during the invoice period.
- 11.2 **Payment of Fees:** You must pay to InfoTrack all undisputed Fees in accordance with the terms of this Agreement.
- 11.3 **Payment Terms:** Subject to clause 11.13(a), You acknowledge and agree that the payment of any Tax Invoice issued by InfoTrack to You will be due within 30 days of receiving the relevant Tax Invoice, unless otherwise agreed between the Parties.

The applicable fees payable for an InfoTrack Product will be displayed at the Point of Sale.



- 11.4 **InfoTrackGO:** You must pay for the InfoTrack Products ordered on the InfoTrackGO website at the time of placing an order. If the order is fulfilled and the credit card payment defaults, InfoTrack reserves the right to: (i) attempt to retry a payment up to three times; or (ii) suspend access to Your InfoTrackGO account until such amounts are received in full.
- 11.5 **Credit Card:** InfoTrack reserves the right to charge a reasonable transaction fee where you elect to pay by credit card, which will be displayed at point of sale or otherwise agreed in writing. InfoTrack, in its sole discretion, may elect to waive the transaction fee where you pay by direct debit.
- 11.6 **Third Party Suppliers:** A significant portion of the InfoTrack Products are reliant on Third Party Products sourced from Third Party Suppliers and are subject to the Third Party Supplier Terms and the Authority Fees. InfoTrack does not have any ability to control the Authority Fees charged by Third Party Suppliers, or any changes to those Authority Fees. In order to continue providing the InfoTrack Products, InfoTrack may be required to amend, from time to time, the Fees in order to reflect changes made to the Authority Fees, as set by the Third Party Suppliers.
- 11.7 **Authority Fee Increases:** Noting clause 11.6, InfoTrack may increase the Fees at any time solely as necessary to pass through and take into account any Authority Fee increases or additional charges imposed by its Third Party Suppliers. If InfoTrack is required to increase the Fees under this clause 11.7 we will use reasonable endeavours to provide You with reasonable advanced written notice of the new Fees payable for particular InfoTrack Products. However, this may not always be possible, such as where Third Party Suppliers only provide InfoTrack with little (or no) notice of adjustments to the Authority Fees. The adjusted Fees will also be present at the point of sale before completion of Your order.
- 11.8 **Fee Review:** Without limiting clause 11.7, InfoTrack may increase the Fees as reasonably determined by InfoTrack by providing You with reasonable advanced written notice of the proposed Fee adjustment. The adjusted Fees will also be presented at the point of sale before completion of Your order.
- 11.9 **Termination:** If you object to any increase to Fees notified by InfoTrack under clauses 11.7 or 11.8, you may elect to terminate this Agreement immediately by providing notice in writing from receipt of such notice and within 60 days of the change taking effect. For clarity, and subject to clause 17.4, You may simply cease using your InfoTrack account at any time without the need to provide us with formal notice of termination (ie, leave the account open but unused).
- 11.10 **Cancelled Orders:** InfoTrack reserves the right to retain or charge the Fees where an order for an InfoTrack Product is cancelled, or the search result is NIL where InfoTrack has reasonably incurred costs, charges or Authority Fees. Any refund is assessed based on its own merits and requires the relevant Third Party Supplier to refund the applicable Authority Fee.
- 11.11 **Disputes:** Any failure by You to object to a Tax Invoice prior to the due date for payment or actual payment will not prejudice Your right to dispute the amount of the Tax Invoice.
- 11.12 **Interest:** Any undisputed Fees not paid when due will be subject to interest equal to a rate that is 5% per annum above the applicable Cash Rate in the Territory and will be calculated on a daily basis.
- 11.13 **Payment Default:** You acknowledge and agree that:
- where You have a history of late payment or non-payment of your Tax Invoices by the due date, as a condition of keeping Your InfoTrack account open, InfoTrack may, in our discretion, require that You are converted to direct debit by credit card with payment to be automatically deducted on the date of the Tax Invoice;
 - if any Fees are due and payable but not received by InfoTrack within thirty (30) days from the date on which such amounts fall due, then, at InfoTrack's sole discretion, InfoTrack may;
 - terminate this Agreement and close your account immediately; and
 - transfer the right to receive, recover or pursue such amounts to a third party and You will be liable to InfoTrack and/or the third party for any associated costs until such time as such amounts are paid in full to such third party;
 - InfoTrack may, in its sole discretion acting reasonably, notify a commercial credit reporting agency in circumstances where:
 - any Fee is not paid within sixty (60) days from the date on which such amounts fall due;
 - the amount owed is over \$150.00;
 - InfoTrack has requested payment of the debt either in person (for example by phone call) or by notice in writing and provided You with notice of InfoTrack's intent to notify the credit reporting agency if such payment is not received; and
 - otherwise permitted by applicable Laws.

Many of our products are supplied by third party suppliers, including government authorities. The Authority Fees are set by the third party supplier. In the case of government suppliers, Authority Fees are often legislated.

12. TAXES

- 12.1 Please see our Country-specific terms for the applicable Territory at Schedule 1.

Tax is important! So, we each agree to pay applicable taxes (such as GST, VAT or other sales taxes).



Risk & Liability

13. WARRANTIES, ACKNOWLEDGEMENTS AND EXCLUSIONS

- 13.1 Mutual Warranties:** Each Party represents and warrants to the other on a continuing basis that:
- it has full corporate power and authority to enter into and give effect to this document and to complete any and all transactions contemplated by this Agreement;
 - at the date of this Agreement, the execution, delivery and performance of this Agreement by it does not contravene any contractual, legal or other obligations that apply to it; and
 - it is lawfully able to grant any relevant licences to the other Party as provided for under this Agreement.
- 13.2 InfoTrack Warranties:** Further to the mutual warranties set out in clause 13.1, InfoTrack warrants that:
- it will not knowingly introduce any errors, faults or other imperfections to the InfoTrack Systems or InfoTrack Products;
 - the supply of the InfoTrack Systems and InfoTrack Products by InfoTrack for the Permitted Purpose:
 - is not contrary to any applicable Laws as they relate to InfoTrack; and
 - will not infringe the copyright of any third party.
- 13.3 Client Warranties:** You represent and warrant that:
- in respect of the Client Data provided or disclosed by or on behalf of You to InfoTrack in connection with this Agreement:
 - InfoTrack's use of the Client Data in accordance with this Agreement will not infringe any applicable Laws;
 - InfoTrack's use of the Client Data in accordance with this Agreement will not infringe the copyright or other Intellectual Property Rights of any third party;
 - You have obtained or will obtain (prior to disclosure to InfoTrack) all required and necessary consents and authorisations for InfoTrack to collect, use, hold, process and disclose the Client Data in accordance with this Agreement; and
 - You shall use the InfoTrack Products and InfoTrack Systems in compliance with this Agreement and applicable Laws.
- 13.4 Client Acknowledgements:** Except to the extent the following warranties cannot be excluded by Law, You acknowledge and agree that, to the fullest extent permitted by Law:
- the mutual warranties set out in clause 13.1 and the InfoTrack warranties set out in clause 13.2 are in lieu of any other warranties by InfoTrack, express or implied;
 - InfoTrack Products and InfoTrack Systems are provided on an "as-is" and "as available" basis and all terms, warranties, representations, and conditions are expressly excluded, and InfoTrack expressly disclaims all express or implied terms, warranties, representations, and conditions in respect of the InfoTrack Products and InfoTrack Systems, including that the InfoTrack Systems and InfoTrack Products: will be merchantable, will be non-infringing, will meet Your requirements; are fit or suitable for Your intended purpose or use; will be compatible with, or suitable for use with, Your own software or applications; will be error-free, correct, accurate, complete, reliable, secure, current, up-to-date or otherwise (including any InfoTrack Products sourced from Third Party Suppliers), or that the statistical methodology on which any of the InfoTrack Products are derived use appropriate or accurate assumptions;***
 - InfoTrack does not provide any legal advice or legal services, accounting or other professional services advice by providing You access to the InfoTrack Products;
 - access to the InfoTrack Systems and InfoTrack Products is made available to You, and Your Permitted Users subject to the terms and conditions set out in this Agreement, as well as any applicable InfoTrack Product Terms and Third Party Terms as provided from time to time;
 - You are solely responsible for ensuring, and must satisfy Yourself, that the InfoTrack Systems and InfoTrack Products licensed to You meet Your needs; and
 - the InfoTrack Systems or InfoTrack Products may include links, integrations, or connections to third-party websites, applications, or other services. Such connections do not imply review or endorsement by us. You and (where applicable) Your End User client proceed at your own risk to a Third Party Supplier website, application, or service.
- 13.5 Remedies:** In the event of breach by InfoTrack of: (i) clause 13.2 ; (ii) any warranties implied by Law; or (iii) any warranties that cannot be excluded by Law, then InfoTrack's liability will at InfoTrack's sole discretion be limited to InfoTrack:
- using commercially reasonable efforts to modify, correct or provide access to the relevant InfoTrack Systems or InfoTrack Products;
 - re-supplying the InfoTrack Products to You;
 - reimbursing to You the relevant Fees paid by You (where applicable) for the provision of the InfoTrack Products; and/or
 - waiving payment of any Fees for the re-supply of the InfoTrack Products to You.

InfoTrack excludes certain warranties. We provide the InfoTrack products & services on a one-to-many basis, "as is" and "as available" basis. You need to make your own judgements about whether InfoTrack's products & services are appropriate for your needs and circumstances.

14. INDEMNITIES

- 14.1 Indemnities:** Subject to clause 15.2, the first Party (**Indemnifying Party**) will indemnify and keep indemnified the other Party from and against any third party Claims (including any reasonable legal costs) reasonably incurred or suffered by the other Party arising directly from:
- any infringement by the Indemnifying Party or its Representatives upon any person's Intellectual Property Rights, misuse of any person's Confidential Information in connection with this Agreement;

We are each responsible for certain types of loss or damage that we may cause the other party to suffer or incur.



- (b) where You are the Indemnifying Party, any breach of clause 5 (Access, Licence & Restrictions) or clause 20 (Intellectual Property Rights);
- (c) any wilful, criminal or fraudulent act or omission of the Indemnifying Party or its Representatives in breach of this Agreement; or
- (d) any personal injury or death or property damage caused by the acts or omissions of the Indemnifying Party or its Representatives in connection with this Agreement.

14.2 **Third Party Claims:** Where clause 14.1 applies and the Claim being indemnified against is a Claim made by a third party against You:

- (a) InfoTrack reserves the right to defend a Claim (or any Losses claimed, as may be applicable); and
- (b) where InfoTrack exercises this right, You warrant and agree that You will:
 - (i) give InfoTrack sole control of the defence and settlement of the Claim (but InfoTrack may not settle any Claim unless it unconditionally releases You of all liability);
 - (ii) provide all assistance reasonably requested by InfoTrack (and InfoTrack will cover Your reasonable third party costs of doing so); and
 - (iii) take all reasonable steps to mitigate Your Losses in respect of any such Claim.

15. LIMITATION OF LIABILITY

- 15.1 **Liability Cap:** Except as provided under clauses 15.2, 15.3, 15.4 and 15.6 and to the extent permitted by Law, and excluding the obligation to pay Fees, each Party's maximum aggregate liability to the other Party or any other person (including any Affiliate of the Party) for all and any Claims or Losses (in aggregate) howsoever arising in connection with this Agreement (including in equity, contract, tort or negligence) whether directly or indirectly will be limited to the total amount of Fees actually paid to InfoTrack by You under this Agreement solely within the 12 months immediately preceding the date of any such Claim or Loss.
- 15.2 **Liability under the Indemnity:** Subject to clauses 15.4, 15.4 and 15.6 and to the extent permitted by Law, each Party's maximum aggregate liability to other Party or any other person (including any Affiliate of the Party) for all and any Claims or Losses suffered or incurred:
- (a) except as provided under (b) below, arising from: (i) the indemnities under clauses 14.1(a) and 14.1(b) and any other indemnity granted under this Agreement, and (ii) any Losses suffered by InfoTrack from any breach of clauses 5 or 20 by You or Your Representatives, will be limited to \$250,000 per Claim and in the annual aggregate; and
 - (b) arising from: (i) the indemnities under clauses 14.1(c) or 14.1(d); (ii) the obligation to pay Fees; or (iii) any other liability which may not be limited or excluded at Law, will not be limited.
- 15.3 **Consequential Loss:** *To the maximum extent permitted by Law (but excluding any event set out in clause 14.1), neither Party will be liable to the other Party for any Consequential Loss arising out of or in connection with this Agreement.*
- 15.4 **Contributory Acts:** To the extent permitted by Law, a Party's liability to the other Party in connection with this Agreement (including under an indemnity) will be reduced proportionately by the extent to which the acts or omissions of the other Party or any of any of its Affiliates caused or contributed to the relevant Loss or Claim suffered or incurred by the first Party.
- 15.5 **Mitigation:** Each Party warrants and agrees that it will take all reasonable steps to mitigate its Losses in respect of any Claims made in connection with this Agreement (including under an indemnity).
- 15.6 **General Exclusions:** Notwithstanding any other term of this Agreement, InfoTrack will have no liability whatsoever to You or any of Your Affiliates for any Loss or Claim caused directly or indirectly by:
- (a) the failure by You to comply with any Laws governing the conduct of Your business;
 - (b) the inability of You, Your Representatives, Affiliates or any Permitted User to access or use the InfoTrack Systems or InfoTrack Products for any reason;
 - (c) a failure by You, Your Representatives, Affiliates or any Permitted User to comply with Your Client Obligations under this Agreement;
 - (d) the acts or omissions of any person not within InfoTrack's reasonable control;
 - (e) equipment, data, Client Data or services supplied to InfoTrack by You or any third party not within InfoTrack's reasonable control;
 - (f) the Third Party Products, Third Party Suppliers, Third Party Supplier websites, or any linked or integrated third party websites, content, services or applications; or
 - (g) a Force Majeure Event.
- 15.7 **Survival of Clause:** This clause 15 is intended to survive the termination of this Agreement.

Liability is limited to balance our risk in providing the InfoTrack Products and Systems.

If you're a consumer, some of your rights are protected under applicable Consumer Laws and can't be limited by these Terms.

Relationship Governance

16. SUSPENSION OF ACCESS

- 16.1 **Suspension:** InfoTrack may, by notice in writing, suspend this Agreement in whole or in part (by reference to specified InfoTrack Products) where:
- (a) it is directed to do so by a Third Party Supplier;
 - (b) InfoTrack becomes aware of, or reasonably suspects that, You are in breach of the Third Party Terms;

We may suspend your access to the InfoTrack Products & Systems in certain circumstances.



- (c) InfoTrack becomes aware of, or reasonably suspects that, You are in breach of clause 23.2 (Client Security Measures); or
 (d) under clauses 15.2, 15.3, or 17.2.

16.2 **Notice and resumption:** When exercising its rights under this clause, InfoTrack will use reasonable commercial endeavours to:

- (a) provide as much notice as possible in the circumstances; and
 (b) restore provision of the suspended elements of this Agreement if and when InfoTrack is satisfied (acting reasonably) that the direction, issue or matter referenced out in clause 16.1 has been rescinded or resolved (as applicable).

17. TERMINATION

- 17.1 **Termination for Convenience:** Either Party will be entitled to terminate this Agreement by providing at least 30 days' written notice to the other Party. For clarity, You may simply cease using your InfoTrack account at any time without the need to provide us with formal notice of termination (ie, leave the account open but unused).
- 17.2 **Termination for Material Breach:** Either Party may terminate or suspend (at its election) this Agreement at any time with immediate effect by giving written notice to the other Party where the other Party:
- (a) commits a material breach of this Agreement that cannot be remedied;
 - (b) commits a material breach of this Agreement that is capable of remedy and the Party fails to remedy that breach within ten (10) Business Days following receipt of written notice from the other Party requiring it to do so;
 - (c) commits multiple or recurring breaches of this Agreement which, in aggregate, amount to a material breach, regardless of whether or not such breaches are cured or remain uncured or are capable of being remedied;
 - (d) is the subject of or suffers an Insolvency Event; or
 - (e) does anything that materially damages or is likely to materially damage the reputation of any relevant brand of the other Party.
- 17.3 **Termination or suspension for non-payment:** InfoTrack may terminate or suspend (at its election) this Agreement with immediate effect where You owe to InfoTrack undisputed amounts that have been outstanding for more than 30 days, provided that InfoTrack has provided to You a written demand for payment.
- 17.4 **Termination or suspension for non-use:** InfoTrack reserves the right to suspend or terminate Your account if You have not used or accessed the InfoTrack System or ordered any InfoTrack Products in the previous 2 years.
- 17.5 **Termination for conduct:** InfoTrack aims to treat all clients with courtesy and respect. In turn, InfoTrack expects clients to adhere to the same standards when dealing with InfoTrack staff. InfoTrack reserves the right to terminate this Agreement upon immediate written notice to You where, in the reasonable opinion of InfoTrack, behaviour by You or any of Your Representatives constitutes unacceptable conduct, including harassment or abuse of any kind (whether verbal, physical or written), towards an InfoTrack Representative.

Either Party can terminate this Agreement on 30 days written notice, or where there is a material breach.

18. CONSEQUENCES OF TERMINATION

- 18.1 **Obligations:** Upon termination or expiry of this Agreement for any reason:
- (a) You must immediately cease using all relevant InfoTrack Systems, InfoTrack Products and any other InfoTrack Materials in Your possession or control;
 - (b) You must make payments of any outstanding Fees owed to InfoTrack under this Agreement for any InfoTrack Products provided by InfoTrack prior to the date of termination;
 - (c) InfoTrack must immediately cease using any Client Data and Your Intellectual Property Rights (but excluding any Third Party Product);
 - (d) subject to clauses 5.3(b) and 17.2(e), unless a request for return has been made within 30 days of termination, each Party must promptly securely and permanently delete or destroy all InfoTrack Materials (in the case of You), Client Materials (in the case of InfoTrack), any other materials or records containing Confidential Information of the other Party in its possession or control; and
 - (e) each Party may retain a copy of the following information until no longer required for the specified purpose, and in any event for a maximum period of seven (7) years from the date of termination of this Agreement (or such longer period as may be required by Law) (**Retention Period**), following which it must be permanently deleted and destroyed in accordance with this clause 18:
 - (i) any documents or other materials which the Recipient must retain to the extent required by Law or under any legally binding order or rule of any regulator or stock exchange;
 - (ii) any documents or other materials which the Recipient must retain to the extent required for accounting, corporate governance, insurance or litigation purposes; and/or
 - (iii) any documents or materials contained in an archived backup of the respective Party's relevant software (or other server environment),
 to be kept in accordance with each Party's respective confidentiality obligations as set out in clause 21 of this Agreement and not used for any purpose other than as permitted above.
- 18.2 **Accrued Rights:** Termination or expiry of this Agreement will not act as a waiver of any breach or other accrued Rights arising in connection with this Agreement; and will not act as a release of either Party from any accrued obligations under this Agreement.

This clause sets out what happens at the end of the relationship



19. FORCE MAJEURE

- 19.1 **Neither Party Liable:** Neither Party will be liable for any failure to perform or delay in performing their obligations under this Agreement if the failure or delay results from an event of Force Majeure.
- 19.2 **Suspension of Obligations:** To the extent that a Party's delay or inability to perform the Party's obligations is due to an event of Force Majeure, the affected obligations of that Party under this Agreement will be suspended until the passing of that Force Majeure event.

This clause covers both parties if something out of our control happens (such as COVID) that prevents either of us from fulfilling our obligations under this Agreement.

Protecting IP & Information

20. INTELLECTUAL PROPERTY RIGHTS

- 20.1 **InfoTrack IP:** You acknowledge and agree that:
- (a) all Rights, title and interests (including all Intellectual Property Rights) in or arising out of the InfoTrack Materials (including any Modifications made to the InfoTrack Materials) are owned by and will immediately and absolutely vest in, InfoTrack, its Affiliates or Third Party Suppliers on and from creation; and
 - (b) the InfoTrack System and InfoTrack Products are made available to You on a limited access basis, and except to the extent of any right expressly granted under this Agreement, You do not acquire any Right, title, interest or any Intellectual Property Rights to the InfoTrack Materials through this Agreement.
- 20.2 **Client Data:** InfoTrack acknowledges and agrees that You are and remain the sole and exclusive owner of all Rights, title and interests (including all Intellectual Property Rights) in Client Data.
- 20.3 **Derivative Works:** Where the Client is authorised in the Permitted Purpose to create new material or works using the InfoTrack Materials (**Derivative Work**), then, unless otherwise specified:
- (a) subject to InfoTrack's underlying ownership of the InfoTrack Materials, the Client owns the Derivative Work upon creation; and
 - (b) for clarity, in respect of the InfoTrack Materials incorporated in such Derivative Works:
 - (i) InfoTrack's (or its Affiliates or Third Party Suppliers) owns and continues to own all Rights, title and interests (including all Intellectual Property Rights) to those InfoTrack Materials; and
 - (ii) the InfoTrack Materials subsisting in a Derivative Work are subject to the licence granted under clause 5.3 and this Agreement.

InfoTrack owns all IP rights in the InfoTrack Materials.

You continue to own all IP rights in your products and materials.

21. CONFIDENTIALITY

- 21.1 **Mutual obligations of confidence:** Subject to clause 21.2, where the Recipient receives Confidential Information from the Discloser under or in connection with this Agreement, the Recipient must:
- (a) keep the Confidential Information strictly confidential;
 - (b) not use, modify, reproduce or exploit the Confidential Information for any purpose other than as expressly permitted under this Agreement;
 - (c) not disclose Confidential Information to any person other than as expressly permitted under this Agreement;
 - (d) ensure that the Recipient's Representatives and Affiliates observe all of the Recipient's obligations as set out in this Agreement as if those obligations were imposed on the relevant Representative or Affiliate directly; and
 - (e) establish and maintain effective security measures to safeguard the Confidential Information in the Recipient's possession or control (including Confidential Information in the possession or control of any of its Representatives or Affiliates) from loss, theft, or unauthorised access, use, copying, modification, destruction or disclosure using reasonable measures (but in any event using measures no less stringent than those used to protect the Recipient's own Confidential Information of a like nature).
- 21.2 **Permitted use and disclosure:** Notwithstanding clause 21.1 and subject to clause 21.3 the Recipient may disclose Confidential Information to:
- (a) its Representatives, limited to the extent necessary to perform the Recipient's obligations or exercise its rights under this Agreement;
 - (b) to its professional advisors, to obtain legal or other professional advice in relation to matters arising under or in connection with this Agreement;
 - (c) the extent required to comply with any Law, binding directive of a Regulator or a court order;
 - (d) to the extent required to do so in connection with legal proceedings relating to this Agreement; or
 - (e) as otherwise agreed in writing by the Parties.
- 21.3 **Conditions of Disclosure:** Before using or disclosing the Confidential Information under clause 21.2, the Recipient must:
- (a) notify the Discloser promptly in writing upon becoming aware that a disclosure may be required under clauses 21.2(c) or 21.2(d) in order for the Discloser to have the opportunity to prevent the disclosure of its Confidential Information or to obtain a protective order or other remedy;
 - (b) to the extent such disclosure is not prevented, limit the disclosure of any Confidential Information permitted under clause 21.2 solely to the extent strictly necessary to satisfy the purpose of the disclosure; and
 - (c) without limiting any other obligations under this Agreement, take all reasonable and lawful steps to preserve the confidentiality of the Confidential Information and, to the extent possible, ensure that any Confidential Information disclosed under clause 21.2 is subject to obligations of confidentiality in accordance with the terms of this Agreement.

We both have an obligation to keep confidential information secure.



- 21.4 **Acknowledgements:** The Parties acknowledge and agree that the other Party's Confidential Information is commercially sensitive, proprietary and valuable to the other Party and, in respect of any breach or threatened breach by a Party or any of its Representatives or Affiliates of its obligations under this Agreement (including those contained in this clause 21):
- (a) damages may not be available, or if they are, they may not be an adequate remedy for the other Party;
 - (b) the other Party is entitled to seek injunctive relief as a remedy, in addition to any other remedies available at Law.
- 21.5 **Survival:** All obligations of confidence set out in this clause 21 are intended to continue in full force and effect even after the termination of this Agreement.

22. PRIVACY

- 22.1 **Privacy Policy:** In addition to these General Terms, our Privacy Policy sets out in detail how we process Your Personal Information that You, Your Representatives or Your End Users disclose to InfoTrack.
- 22.2 **Compliance with Privacy Laws:** Each Party warrants and agrees that it and its Representatives will comply with all Privacy Laws in connection with any Personal Information collected, used, disclosed, stored or received in connection with this Agreement.
- 22.3 **Disclosure of Personal Information:** Each Party warrants that any Personal Information disclosed by or on behalf of the Discloser to the Recipient or its Representatives under this Agreement will be and has been collected, used, processed, held and disclosed in accordance with the relevant requirements of the Privacy Laws.
- 22.4 **Receipt of Personal Information:** In relation to any Personal Information disclosed by or on behalf of the Discloser to the Recipient or its Representatives under this Agreement, the Recipient must (and must ensure that its Representative's must):
- (a) not collect, use, disclose, store, transfer or handle the Personal Information except in accordance with the Privacy Laws and strictly for the purpose of performing its obligations and exercising its rights under this Agreement, including the Permitted Purposes;
 - (b) take all reasonable steps to ensure that the Personal Information is protected from misuse, Loss, unauthorised access, modification or disclosure;
 - (c) take all reasonable steps to destroy or permanently de-identify the Personal Information upon the earlier of the expiry or termination of this Agreement or when it is no longer needed for a purpose connected with this Agreement;
 - (d) only use or disclose the Personal Information for a purpose connected with this Agreement or as permitted or required by Law; and
 - (e) notify the Discloser in writing, without delay and within no more than 72 hours after becoming aware:
 - (i) of any compliance notice or other request issued by a relevant Regulator; or
 - (ii) of any breach of this clause 22 or any applicable Privacy Law.
- 22.5 **Notification of Data Breach:** Where a Party has reasonable grounds to suspect a Data Breach has occurred, that Party will:
- (a) notify the other Party in writing including all relevant details regarding the suspected Data Breach without undue delay and no later than 72 hours after becoming aware of such a breach;
 - (b) co-operate with the other Party to investigate the suspected Data Breach;
 - (c) take all reasonable steps to mitigate the impact of the Data Breach;
 - (d) take all reasonable actions to prevent any repeat of the Data Breach;
 - (e) co-operate with the other Party in good faith to minimise reputational damage or loss of goodwill, including liaising on communications with the applicable Regulator, affected individuals and other third parties to minimise disruption or distress to the individual; and
 - (f) where the Data Breach is a Notifiable Data Breach, co-operate in good faith with the other Party to prepare and submit notifications to the applicable Regulator and affected individuals and provide other assistance as reasonably required to support the other Party in its compliance with Privacy Laws.
- 22.6 **Survival of Clause:** This clause 22 survives the termination of this Agreement.

InfoTrack is committed to the protection of personal information. We expect the same from you.

23. DATA PROTECTION & SECURITY

- 23.1 **InfoTrack Obligations & Safeguards:** InfoTrack will use commercially reasonable efforts to establish, implement and maintain security controls in respect of any InfoTrack Environment used to deliver the InfoTrack Products, or that stores, handles, processes or transmits Client Data:
- (a) that meet or exceed ISO 27001:2013 and ISO 9001:2015 (or equivalent standard) and any successor standards;
 - (b) that are designed to ensure that the InfoTrack Systems and InfoTrack Products and any other materials supplied by InfoTrack to You under this Agreement do not contain any publicly known Malware; and
 - (c) that are designed to protect Client Data that is stored, handled or processed by InfoTrack from accidental or unlawful destruction, loss, alteration, or unauthorised disclosure or access.
- 23.2 **Client Security Measures:** You must establish, maintain and enforce appropriate security measures designed to ensure that:
- (a) Client Data and any other materials provided by You or Your Representatives to InfoTrack do not contain any publicly known Malware; and
 - (b) no Unauthorised Persons can obtain unauthorised access to the InfoTrack Systems or InfoTrack Products or otherwise use the InfoTrack Systems or InfoTrack Products for purposes not authorised or permitted by the terms of this Agreement (including for Non-Permitted Purposes).

InfoTrack's systems are secure by design. We expect the same from you.



23.3 **Client Warranties:** You warrant and agree that You will not:

- (a) seek to circumvent or attempt to violate any data security measures employed by InfoTrack in respect of its access to and use of an InfoTrack System, the InfoTrack Products and the InfoTrack Environment generally; or
- (b) attempt to scan or test the vulnerability of the InfoTrack Environment or otherwise attempt to breach InfoTrack's data security systems or any applicable authentication procedures.

23.4 **User Credentials:** You acknowledge and agree that:

- (a) InfoTrack may update the User Credentials from time to time in accordance with its security measures, protocols and procedures to protect the security or integrity of the InfoTrack Systems and InfoTrack Products;
- (b) You must (and must ensure that each of Your Permitted Users):
 - (i) take all steps necessary to protect the User Credentials from theft, loss, fraudulent or unauthorised use and keep the User Credentials confidential in accordance with clause 21; and
 - (ii) ensure that the User Credentials are not disclosed to or used by any person other than an authorised Permitted User (**Unauthorised Person**); and
- (c) You are solely responsible for all use of the User Credentials by Permitted Users and any Unauthorised Person (including all InfoTrack Products ordered using the User Credentials) and InfoTrack is entitled to rely upon any order for InfoTrack Products received through the use of the User Credentials.

You need to keep your login details secure.

Compliance & General Details

24. AUDIT RIGHTS

- 24.1 **Client Obligation:** You agree to maintain all financial, operational and technical records in respect of Your access to the InfoTrack Environment, the InfoTrack Systems and InfoTrack Products accessed, received or used under or in connection with this Agreement, and other such records reasonably related to Your compliance with this Agreement (**Client Records**), and to ensure that all such Client Records are (i) complete and up to date; and (ii) kept in manner which permits them to be conveniently and properly audited for a period of at least seven (7) years after the expiry or termination of this Agreement.
- 24.2 **Notice of Audit:** Not more than once in any 12 month period (unless InfoTrack has reason to suspect that You are in breach of this Agreement), InfoTrack may give reasonable written notice (not less than 5 Business Days) to You that it requires an audit of the Client Records to be undertaken via a questionnaire.
- 24.3 **Conduct of Audit:** If InfoTrack requires an audit to be carried out, you must:
- (a) answer all questions to the best of Your knowledge and belief;
 - (b) provide copies of or access to the Client Records reasonably requested for the purposes of carrying out the audit; and
 - (c) provide all reasonable cooperation and assistance to InfoTrack as reasonably necessary to facilitate the conduct of the audit.
- 24.4 **Treatment of Records:** InfoTrack must treat as confidential any Client Records or any other Confidential Information that is disclosed, inspected, or accessed by InfoTrack during an audit.
- 24.5 **Third Party Suppliers:** You acknowledge and agree that:
- (a) You must comply with any reasonable request from a Third Party Supplier to exercise the audit rights granted to InfoTrack under this clause for the audit and inspection of the Client Records or InfoTrack Records relating to Your use of the InfoTrack Systems or InfoTrack Products, compliance with this Agreement and any relevant Third Party Terms;
 - (b) the Third Party Supplier may appoint InfoTrack to carry out an audit or inspection of the Client Records on its behalf;
 - (c) subject to clause 24.4, InfoTrack may provide to a Third Party Supplier any relevant Client Records or InfoTrack Records held or discovered by InfoTrack or otherwise reasonably requested by a Third Party Supplier; and
 - (d) except where it would cause You to breach any applicable Laws, You must take reasonable steps to ensure that You do not disclose or advertise that a Third Party Supplier has conducted an audit in respect of this Agreement.
- 24.6 **Survival of Clause:** This clause 24 survives the termination of this Agreement.

We can conduct an audit of your records to make sure you are complying with the terms of your agreement with us.

25. GENERAL

- 25.1 **Notices:** InfoTrack will provide notices to You by sending an email to the email address notified to Us as the primary account contact. You will provide notices under this Agreement to Us by sending an email to the Email Address set out in the Country-specific terms at Schedule 1. Notice will be treated as received when the email is sent. You are responsible for keeping Your notification email address current throughout the Term.
- 25.2 **Assignment:** A Party must not assign any of its rights or obligations under this Agreement, without the prior written consent of the other Party. This Agreement shall be binding upon and inure to the benefit of the Parties and their successors and assigns.
- 25.3 **Costs:** Except as otherwise set out in this Agreement, each Party must pay its own costs in relation to preparing, negotiating and executing this Agreement and any document related to this Agreement.
- 25.4 **Entire Agreement:** This Agreement contains everything the Parties have agreed in relation to the matters it deals with. This Agreement supersedes all other prior or contemporaneous understandings or agreements between the Parties regarding the subject matter of this Agreement. Neither Party can rely on an earlier agreement, or anything said or done by another Party, or by a director, officer, agent, partner or employee of that Party, before this Agreement was executed.

This section is what the lawyers call the 'boilerplates'. Don't worry, you are nearly there!



- 25.5 **Further acts:** Each Party must promptly execute all documents and do all things that another Party from time to time reasonably requests in writing to effect, perfect or complete this Agreement and all transactions incidental to it.
- 25.6 **No agency or partnership:** Except as specifically provided in this Agreement or by express written agreement between the Parties, the relationship between the Parties is that of principal and independent contractor and no Party is an agent, Representative, partner, employee/employer, fiduciary or joint venturer of any other Party by virtue of this Agreement.
- 25.7 **No authority to act:** Except as specifically provided in this Agreement or by express written agreement between the Parties, no Party has any power or authority to act for or to assume any obligation or responsibility on behalf of another Party, to bind another Party to any agreement, negotiate or enter into any binding relationship for or on behalf of another Party or pledge the credit of another Party.
- 25.8 **Third Party Products:** When you order InfoTrack Products via the InfoTrack System that incorporate Third Party Products, You appoint InfoTrack as your broker and agent to act on Your behalf for the purposes of ordering Third Party Products and entering into the Third Party Terms with Third Party Suppliers. You acknowledge and agree that InfoTrack:
- (a) incurs Authority Fees in its capacity as a paying agent on your behalf and may invoice you for such Authority Fees (if applicable); and
 - (b) may charge you a service fee for acting as your broker and agent, and
- You authorise InfoTrack, as your broker and agent, to do everything reasonably necessary for it to carry out its obligations under this Agreement in accordance with your lawful instructions. This clause does not apply to any verification of identity products or services unless expressly stated.
- 25.9 **Severability:** If a clause or part of a clause of this Agreement can be read in a way that makes it illegal, unenforceable or invalid, but can also be read in a way that makes it legal, enforceable and valid, it must be read in the latter way. If any clause or part of a clause is illegal, unenforceable or invalid, that clause or part is to be treated as removed from this Agreement, but the rest of this Agreement is not affected.
- 25.10 **Variation:** No variation of this Agreement will be of any force or effect unless it is in writing and accepted by the Parties to this Agreement. In this regard, the following will constitute acceptance by You:
- (a) electronic acceptance such as by clicking "I agree" (or similar) upon notification of any variation to the terms of this Agreement; and
 - (b) continued use of the InfoTrack Systems or InfoTrack Products following the written notification of any variation to the terms of this Agreement.
- 25.11 **Waiver:** The fact that a Party fails to do, or delays in doing, something the Party is entitled to do under this Agreement, does not amount to a waiver of any obligation of, or breach of obligation by, another Party. A waiver by a Party is only effective if it is in writing and signed by the Party. A written waiver by a Party is only effective in relation to the particular obligation or breach in respect of which it is given. It is not to be taken as an implied waiver of any other obligation or breach or as an implied waiver of that obligation or breach in relation to any other occasion.
- 25.12 **Governing law and jurisdiction:** Please see our Country-specific terms for the applicable Territory as set out at Schedule 1.

26. DEFINITIONS AND INTERPRETATION

26.1 Definitions

The following definitions apply in this Agreement, unless context otherwise requires:

Affiliate has the meaning given in the Country-specific terms at Schedule 1.

AI Services has the meaning given under clause 9.2.

Authority Fee means the fees and charges payable by InfoTrack to Third Party Suppliers for Third Party Products.

Business Day has the meaning given in the Country-specific terms set out at Schedule 1.

Claim means any allegation, debt, cause of action, liability, claim, proceeding, suit or demand of any nature whatsoever arising and whether present or future, fixed or unascertained, actual or contingent whether arising in contract (including under an indemnity), tort (including negligence), statute, equity, at Law or otherwise.

Client Data means any data, information, text, content or other materials (including Personal Information and Confidential Information) which is supplied to InfoTrack or its Affiliates by You or Your Representatives in connection with this Agreement; but for clarity, does not include: any InfoTrack Materials supplied to You in connection with this Agreement; any materials already held by InfoTrack prior to any supply by You to InfoTrack; any material that independently comes into the possession of InfoTrack (other than through You or Your Representatives); and any metadata generated by InfoTrack in the operation of the InfoTrack Environment or provision of the InfoTrack Products.

Client Obligations means the obligations set out in clause 10.2.

Commencement Date has the meaning given to that term under clause 1.3.

Confidential Information means any information (in any form) directly or indirectly disclosed by the Discloser to the Recipient (regardless of whether identified as such or not) and includes:

- (a) the terms of this Agreement and the commercial arrangements between the Parties;
- (b) any information that the other Party knows, or ought to know, is confidential to the Discloser;
- (c) the Discloser's Intellectual Property Rights and any Intellectual Property Rights of third party suppliers or Third Party Suppliers to InfoTrack (or their Affiliates);
- (d) trade secrets, know-how, specifications, inventions, processes or initiatives which are of a confidential nature;
- (e) in relation to InfoTrack, the InfoTrack Materials; and
- (f) in relation to You, any Client Data,

but does not include any information (other than Personal Information) to the extent which:



- (g) it is in, or becomes part of, the public domain other than through breach of this Agreement or an obligation of confidence owed to the Discloser;
- (h) the Recipient can prove by contemporaneous written documentation:
 - (i) it was already known to it at the time of disclosure by the Discloser;
 - (ii) it was independently developed by the Recipient without reference to the Confidential Information of the Discloser; or
 - (iii) the Recipient acquired it from a source other than the Discloser or any of its Representatives, where such a source is entitled to disclose it on a non-confidential basis.

Consequential Loss means Losses that are special, indirect, incidental, punitive or consequential, including: loss of revenue, loss of profits or savings, loss of opportunity, loss or damage to or corruption of data, loss of goodwill, loss of reputation, whether arising in equity, for breach of contract, tort (including negligence), breach of statutory duty, indemnity or otherwise; and where such Losses may not reasonably be considered as arising naturally or directly from the event by which they are caused.

Consumer Law has the meaning given in the Country-specific terms at Schedule 1.

Corporations Act has the meaning given in the Country-specific terms at Schedule 1.

Data Breach means the accidental or unlawful destruction, loss, alteration, or unauthorised disclosure of, or access to:

- (a) where You are the Recipient, the InfoTrack Materials transmitted, stored or otherwise processed by You in connection with this Agreement; or
- (b) where InfoTrack is the Recipient, Client Data transmitted, stored or otherwise processed by InfoTrack in connection with this Agreement.

Derivative Work means a new original work or other works or materials created by You based wholly or partly upon (whether by using, incorporating, adapting, altering, modifying or other nature) the InfoTrack Materials.

Direct Marketing has the meaning given in the Country-specific terms at Schedule 1.

Discloser means the Party disclosing Confidential Information and/or Personal Information (as applicable) to the other Party (or its Representatives) in connection with this Agreement.

Documentation means the whole and any part of InfoTrack guides, manuals, user instructions and written specifications regarding the InfoTrack Products or the InfoTrack Systems and any marketing material regarding the InfoTrack Products or the InfoTrack System.

End User means Your clients by whom You have been engaged to provide professional, legal, transactional or advisory services on a one-to-one basis.

Fees means the fees charged by InfoTrack for the InfoTrack Products notified in the InfoTrack System (as varied from time to time in accordance with this Agreement) and includes the Authority Fees.

Force Majeure means any circumstances, acts or omissions beyond a Party's control including strikes or industrial disputes, acts of God, epidemics and pandemics, acts of government, declared states of emergency, refusal of licence, failures or outages of any utilities (including telecommunications and data communication equipment or services), denial of service attacks, fire, explosion, floods, cyclone, tsunami or other extreme weather events, aircraft unserviceability or unavailability, war, terrorism or civil disturbance, or impossibility of obtaining material and/or data.

InfoTrack means the InfoTrack entity with whom you entered into this Agreement (and that supplies You with access to the InfoTrack System and/or InfoTrack Products) as set out in the Country-specific terms at Schedule 1.

InfoTrack Environment means any hardware, software, information, networks, systems, databases or other technology solutions owned or controlled by InfoTrack (in the ordinary course of operating its business), including the InfoTrack Systems.

InfoTrack Materials means all materials, works, Rights and Intellectual Property Rights held, owned or licenced by InfoTrack or its Affiliates (current or future) in the usual course of business including any Third Party Product, InfoTrack Confidential Information, InfoTrack Products, the InfoTrack Environment, Documentation, and any metadata generated by InfoTrack in the operation of the InfoTrack Environment or supply of the InfoTrack Products and any other material accessed by You in the use of the InfoTrack Products or InfoTrack Systems, and includes all Modifications to those materials.

InfoTrack Products means all the products, services, data, information, statistics, analytics, results, reports, images, Property Attributes and Third Party Products that are compiled, incorporated into, created, produced, collected, held or acquired by InfoTrack or its Affiliates and licensed or supplied to You (or Your Representatives) by or on behalf of InfoTrack under this Agreement, but excludes Client Data.

InfoTrack System means the web-based online search platforms owned and hosted by InfoTrack and which may be accessed by Your Permitted Users for the purposes of ordering InfoTrack Products provided by InfoTrack or its Affiliates and includes the systems available at the applicable InfoTrack Websites.

InfoTrack Website has the meaning given in the Country-specific terms at Schedule 1.

Insolvency Event has the meaning given in the Country-specific terms at Schedule 1.

Intellectual Property Rights means all industrial and intellectual property rights throughout the world protected or recognised at Law and includes all current and future registered and unregistered rights relating to:

- (a) trademarks, trade or business names, domain names, service marks, logos and other proprietary design;
- (b) rights associated with works of authorship, including copyright works, Moral Rights, publicity rights, personality rights;
- (c) patents, trade secrets, know-how, inventions and discoveries;
- (d) databases, software, algorithms, circuit layouts, designs;
- (e) all other intellectual and industrial property of every kind and nature, however designated, whether arising by operation of law, contract, licence or otherwise, including as defined in article 2 of the convention establishing the World Intellectual Property Organisation 1967; and



(f) any current or future application or right to apply for the registration of any of the rights referred to in paragraph 26.1(a) – 26.1(f) above, including current or future renewals, extensions, continuations, divisions, reissues or amendments.

Law means all applicable common law, principles of equity, legislation, statutes, and regulations (and consolidations, amendments, re-enactments or replacements of any of them) in the Territory or any other applicable jurisdiction.

Loss means all liabilities, losses, damages, outgoing, costs and expenses including reasonable legal costs (on a solicitor-client basis) and any penalties or fines imposed by a regulatory authority.

Malware means malicious software code, programming instruction, or including any thing or device that may damage, disrupt, overload, disable, adversely affect or modify the operation of any computer hardware, software or code including to shut down or deny users access to all or any part of a relevant system or environment; or otherwise impair the reliability of any information held on a relevant system or environment (whether by re-arranging, altering or erasing data in whole or in part or otherwise), and includes Trojan horses, viruses, bots, bugs, spyware, file corruption, worms, logic bombs, backdoors, disabling code, key-loggers, ransomware, hijackers, rootkit and other similar things.

Matter Data has the meaning given under clause 9.3(a).

Modifications means all enhancements, modifications, updates, improvements, configurations and derivative works relating to or in connection with the InfoTrack Materials.

Moral Rights means any moral rights including the rights described in Article 6bis of the Berne Convention for Protection of Literary and Artistic Works 1886 (as amended and revised from time to time), being “droit moral” or other analogous rights arising under any statute or any applicable Law), that exist or that may come to exist, anywhere in the world.

Non-Permitted Purpose has the meaning set out at clause 5.6(a) and any other restriction on use specified in an Order Form or the Third Party Terms.

Notifiable Data Breach means a Data Breach or any other data breach that is notifiable to a Regulator under applicable Privacy Laws in respect of Personal Information which is disclosed to or received by a Party under or in connection with this Agreement.

Party means a party to this Agreement and **Parties** means both of them.

Permitted Purpose means, subject always to any limitations set out in these General Terms:

- (a) in respect of the InfoTrack Systems: for the purposes of ordering and accessing InfoTrack Products; and
- (b) in respect of the InfoTrack Products:
 - (i) Your internal business purposes in connection with the preparation of and provision of professional advisory or legal services to Your End User clients, including the provision of a Derivative Work; and
 - (ii) the meaning set out in any relevant Product Terms or Third Party Terms (as applicable) and which takes precedence in accordance with clause 1.2.

Permitted User means Your Representatives who:

- (a) are required by You to access the InfoTrack System and/or InfoTrack Products but only to the extent needed to enable You to achieve the Permitted Purpose;
- (b) have been allocated User Credentials to access the InfoTrack System in accordance with this Agreement; or
- (c) persons or entities expressly identified as such in an Order Form.

Personal Information means any ‘personal information’ or ‘personal data’ as that term is defined in applicable Privacy Laws and which is disclosed by or on behalf of the Discloser to the Recipient or its Representatives under this Agreement.

Personnel means employees, agents, independent personal services contractors, or any other staff or personnel acting on behalf of or at the direction of the relevant Party.

Privacy Laws has the meaning given in the Country-specific terms set out at Schedule 1.

Privacy Policy means InfoTrack’s Privacy Policy located on the applicable InfoTrack Website, as set out in the Country-specific terms at Schedule 1.

Product Terms means the product specific terms set out on the InfoTrack Website applicable to any InfoTrack Products as identified in the relevant ‘Product Terms’.

Property Attributes means the physical, environmental and other observable factual data and information relating to a real property including: living area and layout, number of bedrooms, bathrooms, floor levels, number of car spaces and type, fixtures, utility services, condition (including repairs, hazards or defects), access, construction type and materials, roof type, land size, property aspect, land and yard feature, spatial data, property improvements (such as buildings, pool, garage), and year built or renovated.

Recipient means the Party in possession or control of Confidential Information and/or Personal Information (as applicable) disclosed to it by the other Party (or its Representatives) in connection with this Agreement.

Regulator has the meaning given in the Country-specific terms set out at Schedule 1.

Representative means a Party and any of its Personnel, officers, directors, contractors and subcontractors, associates, representatives and any other person who acts for or on behalf of that Party.

Right includes a legal, equitable, contractual, statutory or other right, power, authority, benefit, privilege, remedy, discretion or cause of action.

Order Form means any Order Form entered into by the Parties pursuant to the terms of this Agreement that sets out the terms applicable to the access and use of identified InfoTrack Systems and InfoTrack Products.

Tax means the relevant goods and services tax, value added tax, sales tax, excise tax, tariffs or similar taxes, duties and charges as defined in the Tax Law.

Tax Invoice has the meaning given in the Country-specific terms set out at Schedule 1.

Tax Law has the meaning given in the Country-specific terms set out at Schedule 1.

Term has the meaning given under clause .1.



Territory means the country where the contracting InfoTrack entity is located, as specified in Schedule 1.

Third Party Product means data, information, Property Attributes, reports, images, plans, documents or other materials of any nature which is supplied to, collected, licensed or acquired by InfoTrack and which InfoTrack uses, licenses, resells or otherwise exploits for commercial purposes, including by compiling or incorporating within InfoTrack Products (in whole or in part).

Third Party Supplier means any entity, government department, agency or other organisation from which InfoTrack or any of its Affiliates licences the Third Party Product.

Third Party Terms means conditions, restraints, disclaimers or limitations (as required by Third Party Suppliers) applicable to certain Third Party Product that are provided or licensed by Third Party Suppliers and made available to You by InfoTrack and are either:

- (a) presented to You for acceptance at the point of sale;
- (b) located on the InfoTrack Website (as specified in the Country-specific terms at Schedule 1) and as updated by InfoTrack from time to time and notified to You in writing in accordance with clause 7.1(d); or
- (c) agreed directly between You and the Third Party Supplier.

User Credentials means any usernames, passwords, tokens and other authentication credentials for use by a Permitted User for the purpose of accessing and using the InfoTrack Systems.

26.2 Interpretation

In this Agreement, unless the context otherwise requires:

- (a) headings are inserted for convenience only and do not affect the interpretation of this Agreement;
- (b) if the day on which any act, matter or thing is to be done under this Agreement is not a Business Day in the place where the act, matter or thing is to be done, the act, matter or thing must be done on the next Business Day in that place;
- (c) a reference to monetary amounts means the lawful currency of the Territory, as set out in the Country-specific terms at Schedule 1;
- (d) a reference to any law, legislation or legislative provision includes any statutory modification, amendment or re-enactment, and any subordinate legislation or regulations issued under that legislation or legislative provision;
- (e) a reference to any agreement or document is to that agreement or document as amended, novated, supplemented or replaced;
- (f) a reference to a clause, part, schedule, module, exhibit or attachment is a reference to a clause, part, schedule, module, exhibit or attachment of or to this Agreement;
- (g) an expression importing a natural person includes any company, trust, partnership, joint venture, association, body corporate or governmental agency;
- (h) a reference to any government department or agency includes any successor of that department or agency;
- (i) where a word or phrase is given a defined meaning, another part of speech or other grammatical form in respect of that word or phrase has a corresponding meaning;
- (j) a word which denotes the singular denotes the plural, a word which denotes the plural denotes the singular, and a reference to any gender denotes the other genders;
- (k) references to the words 'include', 'includes' or 'including' are to be construed without limitation;
- (l) references to writing include printing, typing, facsimile and other means of representing or reproducing words, figures, drawings or symbols in a visible and tangible form, in English;
- (m) a reference to this Agreement includes the agreement recorded in this Agreement;
- (n) any schedules and attachments form part of this Agreement.



Schedule 1 Country-specific Terms

1. Australia

Details	
InfoTrack	InfoTrack Pty Limited
ABN	36 092 724 251
Address	Tower 2, Level 21/200 Barangaroo Avenue, Sydney NSW 2000
Email Address	helpdesk@infotrack.com.au
InfoTrack Websites	Search Website: https://www.infotrack.com.au/ and InfoTrackGO: https://infotrackgo.com.au/
General Terms	https://www.infotrack.com.au/legal/GeneralTerms
Product Terms	https://www.infotrack.com.au/legal/ProductTerms
Third Party Terms	https://www.infotrack.com.au/legal/ThirdPartyTerms
Privacy Policy	http://www.infotrack.com.au/legal/PrivacyPolicy
Territory	Australia
Currency	\$, AUD, Australian dollars

Australian-Specific Terms	
The following amendments to the General Terms apply if You access and use the InfoTrack Systems or order InfoTrack Products supplied by InfoTrack Pty Limited or any of its subsidiaries in Australia.	
Taxes (Clause 12)	<p>12 Taxes</p> <p>12.1 All Fees quoted under this Agreement will be exclusive of Tax, unless expressly stated otherwise.</p> <p>12.2 If the supply of an InfoTrack Product is subject to Tax, You must pay to InfoTrack an additional amount equal to the relevant Fee multiplied by the applicable Tax rate. Such additional amount is payable at the same time as the related Fee. InfoTrack will provide You with a Tax Invoice on a periodic basis and in any event in accordance with the Tax Law.</p> <p>12.3 Survival of Clause: This clause 12 survives the termination of this Agreement.</p>
Governing law (Clause 25.12)	<p>25.12 Governing law and jurisdiction: This Agreement is governed by the law of New South Wales. The Parties submit to the non-exclusive jurisdiction of its courts and courts of appeal from them. The Parties will not object to the exercise of jurisdiction by those courts on any basis.</p>
Definitions and Interpretation (Clause 26.1)	
Affiliate	Affiliate means, with respect to a Party, an entity or individual that directly or indirectly controls, is controlled by, or is under direct or indirect common control with, that Party, including a “Related Body Corporate” , which has the meaning given in the Corporations Act.
Business Day	Business Day means a day other than a Saturday, Sunday or gazetted public holiday in Australia
Cash Rate	Cash Rate means the cash rate last published by the Reserve Bank of Australia.
Consumer Law	Consumer Law means Schedule 2 of the <i>Competition and Consumer Act 2010</i> (Cth), any equivalent State or Territory legislation, and any equivalent applicable provisions of the <i>Australian Securities and Investments Commission Act 2001</i> (Cth).
Corporations Act	Corporations Act means the <i>Corporations Act 2001</i> (Cth) and any regulations made under it.
Direct Marketing	Direct Marketing includes the use and/or disclosure of Personal Information to identify, target, segment or filter and then directly communicate to an identified individual or group of individuals for the purposes of marketing or promoting goods and/or services (whether or not addressed to that individual by name) by any means and includes, telemarketing, email, SMS, targeted online advertising (including Facebook and Google Ads), mail or flyer drops and list brokering.



Insolvency Event	<p>Insolvency Event means the occurrence of any one or more of the following events in relation to a Party:</p> <ul style="list-style-type: none"> (a) it stops or suspends or threatens to stop or suspend payment of all or a class of its debts; (b) it is insolvent within the meaning of the Corporations Act; (c) it must be presumed by a court to be insolvent by reason of an event set out in the Corporations Act; (d) it fails to comply with a statutory demand (as defined in the Corporations Act); (e) it has an administrator, receiver, controller or similar officer appointed to manage all or any of its property or any step preliminary to the appointment of such officer is taken (including statutory management); (f) it has proceedings commenced, a resolution passed, an order of a court made or other steps taken against or in respect of it for its winding up, deregistration or dissolution or for it to enter an arrangement, compromise or composition with or assignment for the benefit of its creditors, a class of them or any of them; or (g) it ceases conducting business in the normal course, or is in liquidation, wound up, deregistered, or dissolves.
Privacy Laws	<p>Privacy Laws means all applicable privacy or data protection laws relating to the collection, use, processing, disclosure, storage or granting of access to the Personal Information applicable to the relevant Party (to the extent a Party is subject to or required to comply with such Laws including under this Agreement), and includes the <i>Privacy Act 1988</i> (Cth), the Australian Privacy Principles, the <i>Spam Act 2003</i> (Cth) and the <i>Do Not Call Register Act 2006</i> (Cth) and any State or Territory acts and regulations applicable in the relevant State or Territory; and all applicable binding privacy codes or policies.</p>
Regulator	<p>Regulator means any third party body or agency having regulatory or supervisory authority over any part of the business or affairs of the relevant Party through the operation of applicable Laws, and includes the Office of the Australia Privacy Commissioner.</p>
Tax Law	<p>Tax Law means <i>A New Tax System (Goods and Services Tax) Act 1999</i> (Cth) and all regulations and rulings made under it.</p>
Tax Invoice	<p>Tax Invoice has the meaning given under applicable Tax Law.</p>



2. Canada

Details	
InfoTrack	InfoTrack Services Limited
Registration Number	Business Number: 737757724
Address	20 Bay Street, Suite 1530, Toronto, Ontario M5J2N8, Canada
Email Address	helpdesk@infotrackcanada.com
InfoTrack Websites	https://www.infotrackcanada.com/
General Terms	https://www.infotrackcanada.com/legal/GeneralTerms
Product Terms	https://www.infotrackcanada.com/legal/ProductTerms
Third Party Terms	https://www.infotrackcanada.com/legal/ThirdPartyTerms
Privacy Policy	http://www.infotrackcanada.com/legal/PrivacyPolicy
Territory	Canada
Currency	\$, CAD, Canadian dollars

Canadian-Specific Terms	
The following amendments to the General Terms apply if You access and use the InfoTrack Systems or order InfoTrack Products supplied by InfoTrack Services Limited (Canada).	
Agreement (Clause 1)	<p>Clause 1.2 is deleted and replaced as follows:</p> <p>1.2 <i>If there is any inconsistency between the documents listed above, the documents listed later will prevail to the extent of the inconsistency.</i></p>
Licence Restrictions (Direct Marketing) (Clause 5.6(k))	<p>Clause 5.6(k) is deleted and replaced as follows:</p> <p>5.6(k) <i>Direct Marketing: use the InfoTrack Products in any way in connection with Direct Marketing, other than in accordance with applicable Laws;</i></p>
Fees and Invoices (Clause)	<ul style="list-style-type: none"> References to “<i>Tax Invoice</i>” shall be read as “<i>invoice</i>”. Clause 11.1 (Tax Invoice) does not apply. Clause 11.4 (InfoTrackGO) does not apply. Clause 11.11 (Disputes) does not apply. Clause 11.13(c) is deleted and replaced with the following: 11.3(c) <i>InfoTrack may, in its sole discretion acting reasonably, notify a commercial credit reporting agency in circumstances where any Fee is not paid within sixty (60) days from the date on which such amounts fall due as permitted by applicable Laws.</i>
Taxes (Clause 12)	<p>12 Taxes</p> <p>12.1 All Fees quoted under this Agreement will be exclusive of Tax, unless expressly stated otherwise.</p> <p>12.2 If InfoTrack is required to charge You Taxes, InfoTrack will include such amounts on the invoice and such amounts are payable at the same time as the related Fee.</p> <p>12.3 Survival of Clause: This clause 12 survives the termination of this Agreement.</p>
Governing law (Clause 25.12)	<p>25.12 Governing law and jurisdiction: This Agreement is governed by the laws of the Province of Ontario and the applicable federal laws of Canada without regard to conflict of laws provisions. The Parties consent and submit to the exclusive jurisdiction of the courts of the Province of Ontario and courts of appeal from them. The Parties will not object to the exercise of jurisdiction by those courts on any basis. The Parties irrevocably and unconditionally waive with respect to this Agreement terms, to the fullest extent permitted by law, all of the rights, benefits, conditions, warranties and protections, express, implied or statutory, given by the Sale of Goods Act (Ontario), the United Nations Convention on Contracts for the International Sale of Goods or, in each case, equivalent legislation, if any.</p>
Definitions and Interpretation (Clause 26.1)	
Affiliate	<p>Affiliate means, with respect to a Party, an entity or individual that directly or indirectly controls, is controlled by, or is under direct or indirect common control with, that Party, including an “affiliated body corporate”, and has the meaning ascribed to it in the <i>Ontario Business Corporations Act, RSO 1990, c B16</i>.</p>



Business Day	Business Day means a day other than a Saturday, Sunday or gazetted public holiday in Ontario and British Columbia, Canada.
Cash Rate	Cash Rate means the bank rate last published by the Bank of Canada.
Consumer Law	The definition of “Consumer Law” is deleted and will not apply.
Corporations Act	The definition of “Corporations Act” is deleted and will not apply.
Direct Marketing	Direct Marketing includes (a) the use and/or disclosure of any information gathered from InfoTrack Products and InfoTrack Systems to identify, target, segment or filter and then directly communicate to an identified individual or group of individuals for the purposes of marketing or promoting goods and/or services (whether or not addressed to that individual by name) by any means and includes, telemarketing, email, SMS, targeted online advertising (including Facebook and Google Ads), mail or flyer drops and list brokering, and (b) the sending of a “commercial electronic message” to an “electronic address” (as each such quoted terms are defined in An Act to promote the efficiency and adaptability of the Canadian economy by regulating certain activities that discourage reliance on electronic means of carrying out commercial activities, and to amend the Canadian Radio-television and Telecommunications Commission Act, the Competition Act, the Personal Information Protection and Electronic Documents Act and the Telecommunications Act, SC 2010, c 23).
Insolvency Event	Insolvency Event means the occurrence of any one or more of the following events in relation to a Party: <ul style="list-style-type: none"> (a) it stops or suspends or threatens to stop or suspend payment of all or a class of its debts; (b) it is an insolvent person (within the meaning of the Bankruptcy and Insolvency Act, RSC 1985, c B-3); (c) it files a petition for bankruptcy, or commences or has commenced against it, proceedings under the Bankruptcy and Insolvency Act, RSC 1985, c B-3, the Companies' Creditors Arrangement Act, RSC, 1985, c C-36, or other law relating to bankruptcy, receivership, reorganization, or assignment for the benefit of creditors; or (d) it ceases conducting business in the normal course, or is in liquidation, wound up, deregistered, or dissolves.
Privacy Laws	Privacy Laws means all applicable privacy or data protection laws relating to the collection, use, processing, disclosure, storage or granting of access to the Personal Information applicable to the relevant Party (to the extent a Party is subject to or required to comply with such Laws including under this Agreement), and includes the Personal Information Protection and Electronic Documents Act, SC 2000, c 5 and any other applicable provincial or territorial privacy legislation.
Regulator	Regulator means any third party body or agency having regulatory or supervisory authority over any part of the business or affairs of the relevant Party through the operation of applicable Laws, and includes the Office of the Privacy Commissioner of Canada and any applicable provincial information and privacy commissioners.
Tax Law	Tax Law means all Laws establishing harmonized sales tax (HST), provincial sales tax (PST), goods and services tax (GST) excise tax, value-added tax (VAT), sales tax, use tax, import/export tariffs, or similar taxes, duties, and charges of any kind imposed by any federal, provincial, territorial, or local governmental entity on any amounts payable by You hereunder.
Tax Invoice	The definition of “Tax Invoice” is deleted and will not apply.



3. New Zealand

Details	
InfoTrack	InfoTrack Limited
Registration Number	5999552
Address	Level 1, 110 Symonds Street, Grafton, Auckland, 1010, New Zealand
Email Address	enquiries@infotrack.nz
InfoTrack Websites	https://www.infotrack.nz/
General Terms	https://www.infotrack.nz/legal/GeneralTerms
Product Terms	https://www.infotrack.nz/legal/ProductTerms
Third Party Terms	https://www.infotrack.nz/legal/ThirdPartyTerms
Privacy Policy	http://www.infotrack.nz/legal/PrivacyPolicy
Territory	New Zealand
Currency	\$, NZD, New Zealand dollars

New Zealand-Specific Terms	
The following amendments to the General Terms apply if You access and use the InfoTrack Systems or order InfoTrack Products supplied by InfoTrack Limited (NZ).	
Fees & Invoices (Clause)	Clause 11.4 (InfoTrackGO) is deleted and does not apply.
Taxes (Clause 12)	<p>12 Taxes</p> <p>12.1 All Fees quoted under this Agreement will be exclusive of Tax, unless expressly stated otherwise.</p> <p>12.2 If the supply of an InfoTrack Product is subject to Tax, You must pay to InfoTrack an additional amount equal to the relevant Fee multiplied by the applicable Tax rate. Such additional amount is payable at the same time as the related Fee. InfoTrack will provide You with a Tax Invoice on a periodic basis and in any event in accordance with the Tax Law.</p> <p>12.3 Survival of Clause: This clause 12 survives the termination of this Agreement.</p>
Consumer Guarantees (Clause)	<p>New clause .6 is inserted as follows:</p> <p>13.6 Consumer Guarantees Act and Fair Trading Act: <i>The Parties agree and acknowledge that, for the purposes of the Consumer Guarantees Act 1993 (NZ) and section 5D of the Fair Trading Act 1986 (NZ):</i></p> <ul style="list-style-type: none"> (a) <i>the products and services being supplied to You under this Agreement are being supplied and acquired in trade and are not of a kind ordinarily acquired for personal, domestic or households use or consumption;</i> (b) <i>both Parties are in trade;</i> (c) <i>to the maximum extent permitted by law, and as applicable, the Parties are contracting out of the provisions of the Consumer Guarantees Act 1993 (NZ), the Contract and Commercial Law Act 2017 (NZ) and all terms implied by common law or custom and sections 9, 12A and 13 of the Fair Trading Act 1986 (NZ); and</i> (d) <i>it is fair and reasonable to be bound by this clause.</i>
Governing law (Clause 25.12)	25.12 Governing law and jurisdiction: This Agreement is governed by the law of New Zealand. The Parties submit to the non-exclusive jurisdiction of its courts and courts of appeal from them. The Parties will not object to the exercise of jurisdiction by those courts on any basis.
Definitions and Interpretation (Clause 26.1)	
Affiliate	Affiliate means, with respect to a Party, an entity or individual that directly or indirectly controls, is controlled by, or is under direct or indirect common control with, that Party, including a “Related Company” as that term is defined in the <i>Companies Act 1993</i> (NZ).
Business Day	Business Day means a day other than a Saturday, Sunday or gazetted public holiday in New Zealand.



Cash Rate	Cash Rate means the official cash rate last published by the Reserve Bank of New Zealand.
Consumer Law	Consumer Law means the <i>Fair Trading Act 1986</i> (NZ).
Corporations Act	Corporations Act means <i>Companies Act 1993</i> (NZ).
Direct Marketing	Direct Marketing includes the use and/or disclosure of Personal Information to identify, target, segment or filter and then directly communicate to an identified individual or group of individuals for the purposes of marketing or promoting goods and/or services (whether or not addressed to that individual by name) by any means and includes, telemarketing, email, SMS, targeted online advertising (including Facebook and Google Ads), mail or flyer drops and list brokering.
Insolvency Event	<p>Insolvency Event means the occurrence of any one or more of the following events in relation to a Party:</p> <ul style="list-style-type: none"> (a) it stops or suspends or threatens to stop or suspend payment of all or a class of its debts; (b) it is insolvent within the meaning of the Corporations Act it must be presumed by a court to be insolvent by reason of an event set out in the Corporations Act; (c) it fails to comply with a statutory demand (as defined in the Corporations Act); (d) it has an administrator, receiver, controller or similar officer appointed to manage all or any of its property or any step preliminary to the appointment of such officer is taken (including statutory management); (e) it has proceedings commenced, a resolution passed, an order of a court made or other steps taken against or in respect of it for its winding up, deregistration or dissolution or for it to enter an arrangement, compromise or composition with or assignment for the benefit of its creditors, a class of them or any of them; or (f) it ceases conducting business in the normal course, or is in liquidation, wound up, deregistered, or dissolves.
Privacy Laws	Privacy Laws means all applicable privacy or data protection laws relating to the collection, use, processing, disclosure, storage or granting of access to the Personal Information applicable to the relevant Party (to the extent a Party is subject to or required to comply with such Laws including under this Agreement), and includes the <i>Privacy Act 2020</i> (NZ) and the New Zealand Information Privacy Principles which form part of the Act, and the <i>Unsolicited Electronic Messages Act 2007</i> ; and all applicable binding privacy codes, policies or compliance notices.
Regulator	Regulator means any third party body or agency having regulatory or supervisory authority over any part of the business or affairs of the relevant Party through the operation of applicable Laws, and includes the New Zealand Office of the Privacy Commissioner.
Tax Law	Tax Law means the <i>Goods and Services Tax Act 1985</i> (NZ) and all regulations and rulings made under it.
Tax Invoice	Tax Invoice has the meaning given to it under applicable Tax Law.



4. United Kingdom

Details	
InfoTrack	InfoTrack Limited
Company Number	09474590
Address	Level 11, 91 Waterloo Road, London, SE1 8RT
Territory	United Kingdom
Currency	\$, GBP, Great British Pound

United Kingdom-Specific Terms	
The following amendments to this Agreement apply if Partner accesses and uses InfoTrack Connect supplied by InfoTrack Limited (UK).	
Taxes (Clause 12)	<p>12 Taxes</p> <p>12.1 All Fees quoted under this Agreement will be exclusive of Tax, unless expressly stated otherwise.</p> <p>12.2 Subject to prior receipt of a valid Tax invoice, You shall pay any Tax payable on the Fees under this Agreement.</p> <p>12..4 Survival of Clause: This clause 12 survives the termination of this Agreement.</p>
Limitation of Liability (Clause 15)	Clause 15 is deleted and does not apply.
Privacy (Clause 22)	<p>Clause 22 is deleted and replaced with the following:</p> <p>22 <i>Each Party shall, at its own expense, ensure that it complies with and assists the other Party to comply with the requirements of all legislation and regulatory requirements in force from time to time in the UK relating to the use of Personal Information and the privacy of electronic communications under applicable Privacy Laws.</i></p>
Governing law (Clause 25.12)	<p>25.12 Governing law and jurisdiction: <i>This Agreement and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the law of England and Wales. Each Party irrevocably accepts that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with this agreement or its subject matter or formation.</i></p>
Definitions and Interpretation (Clause 26.1)	
Affiliate	Affiliate means, with respect to a Party, an entity or individual that directly or indirectly controls, is controlled by, or is under direct or indirect common control with, that Party, including a "Related Body Corporate" , which means an "associated body corporate" , as defined under the <i>Companies Act 2006</i> (UK).
Business Day	Business Day in a place means a day other than a Saturday, Sunday or public holiday in that place (and if no place is specified, in England).
Consumer Guarantees	The definition of "Consumer Guarantees" is deleted and will not apply.
Consumer Law	The definition of "Consumer Law" is deleted and will not apply.
Corporations Act	Corporations Act means the <i>Companies Act 2006</i> (UK).
Input Tax Credit	The definition of "Input Tax Credit" is deleted and will not apply.
Insolvency Event	<p>Insolvency Event means the occurrence of any one or more of the following events in relation to a Party:</p> <ul style="list-style-type: none"> (a) the other Party suspends, or threatens to suspend, payment of its debts or is unable to pay its debts as they fall due or admits inability to pay its debts or (being a company or limited liability partnership) is deemed unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986 (IA 1986) as if the words "it is proved to the satisfaction of the court" did not appear in sections 123(1)(e) or 123(2) of the IA 1986; (b) the other Party commences negotiations with all or any class of its creditors with a view to rescheduling any of its debts, or makes a proposal for or enters into any compromise or arrangement with any of its creditors [other than (being a company) for the sole purpose of a scheme for a solvent amalgamation of that other Party with one or more other companies or the solvent reconstruction of that other Party; (c) the other Party applies to court for, or obtains, a moratorium under Part A1 of the Insolvency Act 1986;



	<p>(d) a petition is filed, a notice is given, a resolution is passed, or an order is made, for or in connection with the winding up of the other Party (being a company, limited liability partnership or partnership) other than for the sole purpose of a scheme for a solvent amalgamation of that other Party with one or more other companies or the solvent reconstruction of that other Party;</p> <p>(e) an application is made to court, or an order is made, for the appointment of an administrator, or a notice of intention to appoint an administrator is given or an administrator is appointed, over the other Party (being a company, partnership or limited liability partnership);</p> <p>(f) the holder of a qualifying floating charge over the assets of that other Party (being a company or limited liability partnership) has become entitled to appoint or has appointed an administrative receiver;</p> <p>(g) a person becomes entitled to appoint a receiver over all or any of the assets of the other party or a receiver is appointed over all or any of the assets of the other Party;</p> <p>(h) a creditor or encumbrancer of the other Party attaches or takes possession of, or a distress, execution, sequestration or other such process is levied or enforced on or sued against, the whole or any part of the other Party's assets and such attachment or process is not discharged within 14 days;</p> <p>(i) the other Party suspends or ceases, or threatens to suspend or cease, carrying on all or a substantial part of its business;</p> <p>(j) the other Party's financial position deteriorates so far as to reasonably justify the opinion that its ability to give effect to the terms of this Agreement is in jeopardy; or</p> <p>(k) any event occurs, or proceeding is taken, with respect to the other Party in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in paragraphs (a) to (j) above inclusive).</p>
Insolvent	The definition of "Insolvent" is deleted and will not apply.
Intellectual Property Rights	Intellectual Property Rights means patents, utility models, rights to inventions, copyright and neighbouring and related rights, moral rights, trade marks and service marks, business names and domain names, rights in get-up and trade dress, goodwill and the right to sue for passing off or unfair competition, rights in designs, rights in computer software, database rights, rights to use, and protect the confidentiality of, confidential information (including know-how and trade secrets) and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted, renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world.
Integration Requirements	https://stagesearch.infotrack.co.uk/connect/supplier/documentation
Moral Rights	The definition of "Moral Rights" is deleted and will not apply.
Privacy Laws	Privacy Laws means all applicable privacy or data protection laws relating to the collection, use, processing, disclosure, storage or granting of access to the Personal Information applicable to the relevant Party (to the extent a Party is subject to or required to comply with such Laws including under this Agreement), and includes: (i) Data Protection Act 2018 and any successor UK legislation, (ii) retained EU law version of the General Data Protection Regulation ((EU) 2016/679), and (iii) Privacy and Electronic Communications Regulations 2003 (SI 2003/2426).
Regulator	Regulator means any third party body or agency having regulatory or supervisory authority over any part of the business or affairs of the relevant Party through the operation of applicable Laws.
Tax	Tax means " Value Added Tax " as defined under the Tax Laws.
Tax Invoice	The definition of "Tax Invoice" is deleted and will not apply.
Tax Law	The definition of "Tax Law" is deleted and will not apply.
Taxable Supply	The definition of "Taxable Supply" is deleted and will not apply.



5. United States

Details	
InfoTrack	InfoTrack US, Inc.
Corporation Number	4444211
Address	110 Greene Street, New York, NY 10012
Territory	United States
Currency	\$, USD, United States dollars

United States-Specific Terms	
The following amendments to this Agreement apply if Connect Partner accesses and uses InfoTrack Connect supplied by InfoTrack US, Inc. or any of its subsidiaries in the U.S.	
Taxes (Clause 12)	12 Taxes 12.1 Subject to prior receipt of a valid Tax invoice, InfoTrack shall pay any Tax payable on the Fees under this Agreement.
Governing law (Clause 25.12)	25.12 Governing law and jurisdiction: <i>This Agreement is governed by the laws of California. The Parties submit to the non-exclusive jurisdiction of its federal and state courts. The Parties will not object to the exercise of jurisdiction by those courts on any basis.</i>
Definitions and Interpretation (Clause 26.1)	
Affiliate	Affiliate means, with respect to a Party, an entity or individual that directly or indirectly controls, is controlled by, or is under direct or indirect common control with, that Party.
Business Day	Business Day in a place means a day other than a Saturday, Sunday or federal holiday in that place (and if no place is specified, in California).
Consumer Guarantees	Consumer Guarantees means the guarantees as they are defined under the Consumer Law, where applicable.
Consumer Law	Consumer Law means the <i>Federal Trade Commission Act</i> , the <i>California Consumer Privacy Act</i> , <i>California Unfair Competition Law</i> , and any other relevant state or federal consumer protection laws.
Corporations Act	The definition of "Corporations Act" is deleted and will not apply.
Input Tax Credit	The definition of "Input Tax Credit" is deleted and will not apply.
Insolvency Event	Insolvency Event means the occurrence of any one or more of the following events in relation to a Party: (a) it stops or suspends or threatens to stop or suspend payment of all or a class of its debts or otherwise becomes Insolvent; (b) it has bankruptcy proceedings commenced, a resolution passed or proposed in a Notice of meeting, an application to, or order of, a court made or other steps taken against or in respect of it (other than frivolous or vexatious applications, proceedings, Notices or steps) for its winding up, deregistration or dissolution or for it to enter an arrangement, compromise or composition with or assignment for the benefit of its creditors, a class of them or any of them, or take any comparable action under the United States Bankruptcy Code.
Insolvent	Insolvent means, with respect to an entity, that such entity is or states that it is insolvent, is unable to pay its debts as they come due, is in liquidation, is under administration (including statutory management) or has a controller appointed to its property, ceases conducting business in the normal course, is subject to any arrangement to protect itself from creditors or dissolves.
Intellectual Property Rights	Intellectual Property Rights means all industrial and intellectual property rights throughout the world protected or recognized at Law and includes all current and future registered and unregistered rights relating to: (a) trademarks, business names, domain names, copyright works, databases, software, circuit layouts, designs, patents, trade secrets, know-how, inventions and discoveries, and all other intellectual property as defined in article 2 of the convention establishing the World Intellectual Property Organisation 1967, the <i>Patent Act (Title 35 of the United States Code)</i> , the <i>Copyright Act (Title 17 of the United States Code)</i> , the <i>Lanham Act (Title 15 of the United States Code)</i> , and the <i>Trade Secrets Act</i> ; and



	(b) any application or right to apply for the registration of any of the rights referred to in paragraph (a) above.
Moral Rights	Moral Rights means any moral rights including the rights described in Article 6bis of the Berne Convention for Protection of Literary and Artistic Works 1886 (as amended and revised from time to time), being “droit moral” or other analogous rights arising under any statute (including the <i>U.S. Copyright Act of 1976</i> , as amended, any other Law), that exist or that may come to exist, anywhere in the world.
Personal Information	Personal Information means 'personal information' as that term is defined in the relevant and applicable Privacy Laws, and which is disclosed by the Discloser to the Recipient or otherwise collected by the Recipient from the Discloser in connection with this Agreement.
Privacy Laws	Privacy Laws means all relevant or applicable privacy or data protection laws relating to the collection, use, processing, disclosure, storage or granting of access to the Personal Information applicable to the relevant Party and includes (only to the extent the relevant Parties are subject to it or required to comply with it under this Agreement) the <i>California Consumer Privacy Act</i> , and any other applicable state or federal acts and regulations.
Regulator	Regulator means any third party state or federal body or agency having regulatory or supervisory authority over any part of the business or affairs of the relevant Party through the operation of applicable Laws.
Tax	Tax means the applicable state and local sales tax.
Tax Invoice	The definition of “Tax Invoice” is deleted and will not apply.
Tax Law	The definition of “Tax Law” is deleted and will not apply.
Taxable Supply	The definition of “Taxable Supply” is deleted and will not apply.