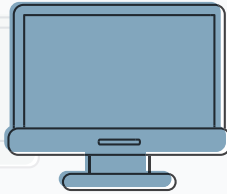


# How well are Australasian law firms embracing four key 21st century skills?

**CRITICAL-THINKING** • **COMMUNICATION** • **COLLABORATION** • **CREATIVITY**

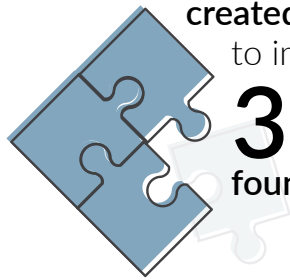
nearly  
**1 in 2**

use practice management software and Excel to enhance critical thinking.



Of those who created specific teams to improve critical thinking,

**3 in 4**  
found it effective.



**1 in 3**

consider **innovation** to be the **greatest benefit** of improving creativity.

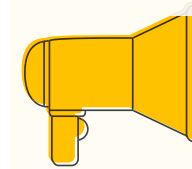
**BUT**

only **31%**

measure creativity in any way.



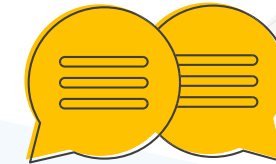
## WHICH SKILLS ARE highly-valued?



**92%** recognise the organisational benefits of improving communication.

**BUT**

**69%** say there is either no reward or no recognition for improving communication.

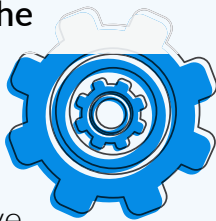


**2 in 3**

use social media to enhance communication.

Of those who changed the organisational structure to improve collaboration,

**78%** found it effective.



**45%**

found **productivity or teamwork** to be the biggest benefit of improved collaboration.



**33%**

don't use **any technology** to support creative solutions.

